CITY OF CHARLOTTE

Public Safety Framework: Quality of Life Approach

JANUARY 6, 2025

Schedule

- Today: Quality of Life Approach
- January 13: SAFE Charlotte Review & Update
- Week of January 13: CMPD Annual Crime Report
- February 10: Violence as Public Health Crisis

Creating Safe Neighborhoods

- **More than the data and more than just law enforcement**
- **Leveraging lessons learned/best practices from Corridors of Opportunity approach**
- **A cross-departmental integrated approach takes all of us working together**
  - Charlotte-Mecklenburg Police Department
  - Charlotte Department of Transportation
  - Housing & Neighborhood Services
  - Charlotte-Area Transit System
  - Solid Waste Services
  - The Community and Our Neighbors

Neighborhood Engagement

- **Neighborhood engagement and relationship building fosters collaboration and enhances trust**
- **Working together to develop successful, sustainable solutions to complex challenges**
- **Strategic shifts to respond to city priorities and changing community needs**
  - Re-organized Neighborhood Engagement Services Team
  - Leverage existing resources for maximum impact
  - Outreach to broader stakeholder groups

Neighborhood Safety

Q5. In what ways can we leverage existing community assets and develop a comprehensive toolkit to empower residents in enhancing safety measures and fostering positive community perceptions within our neighborhoods?

Q6. What innovative strategies or initiatives can we implement to foster a sense of belonging and trust among residents, ultimately promoting safer environments within our communities?

- **Neighborhood Board Retreats & Matching Grants**
- **Apartment Community Engagement**
- **CMPD Community Engagement**
  - National Night Out
  - Neighborhood Watch

Safe, Healthy, Clean and Green

- Address illegal dump sites
- Secure vacant and boarded up properties
- Junk vehicle removal and nuisance abatement activities

Safe, Healthy, Clean and Green

- 1,470+ graffiti locations abated
- 2,600+ signs removed in last sweep
- New sticker removal kits
- 5,000+ bags of litter removed
- 1,000+ plants in new green spaces

Resources for Unhoused Neighbors

- **Expanded Street outreach**
  - *CARES Team*
  - *Uptown Street Team*
- **Unsheltered Working Group**
- **Release of CLT+ Request for Unhoused Well Check**
  - *Over 150 unique requests submitted and serviced*
- **Continued investments in supportive housing**

Neighbors Building Neighborhoods

Catherine Simmons/
Lincoln Heights

Neighborhood Meeting at Community Garden Event

Little Rock
Apartments

Park Enhancements

Plaza Eastway

National Night Out

NBN Example Strategies

Catherine Simmons / Lincoln Heights

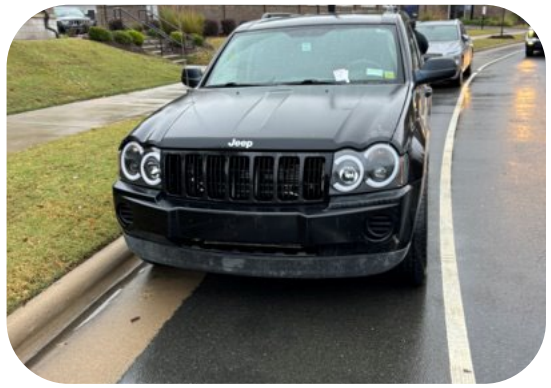
- Partnerships with neighborhood associations
- New affordable homeownership development
- Enhanced foot and bike patrols to build community rapport
- Enhanced enforcement on vacant properties
- Evaluate opportunities for redevelopment, including Acquisition, Rehab, Resell
- Partner with Mecklenburg County to enhance the safety and appearance of Lincoln Heights Park
- Coordinate with CARES Team and community partners to support crisis response

Little Rock Apartments

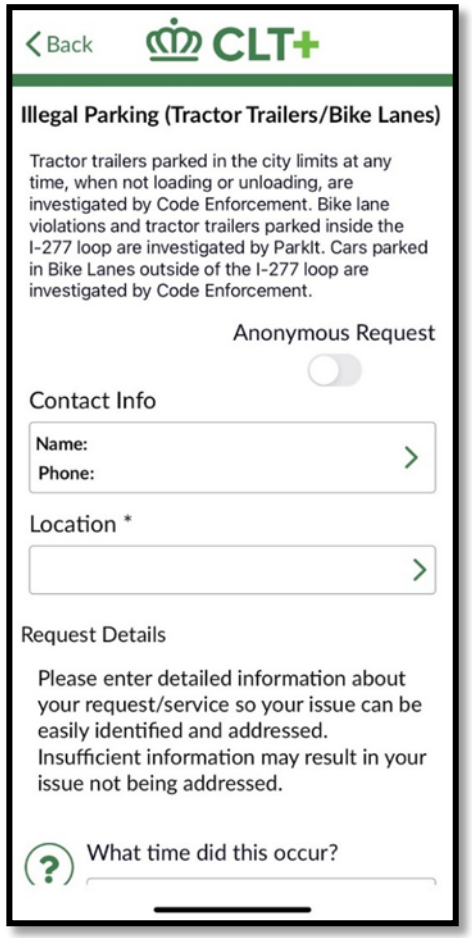
- Partnership with INLIVIAN and CMPD to enhance safety and connect residents to community resources, with a focus on youth
- Secured a grant from Lowe's to revitalize the park at Little Rock Apartments, working with residents, MYEP ambassadors, an Alternatives to Violence staff to create a more inviting community space.
- Organized a youth Halloween event in partnership with local radio station 102.5 The Block, providing a safe and engaging environment for young people to celebrate the holiday.
- West Boulevard Alternatives to Violence Team staff are now on-site at Little Rock.

Efforts in Education, Engagement and Enforcement

Warning Citations Issued



Illegal Parking in Bike Lanes and on Sidewalks

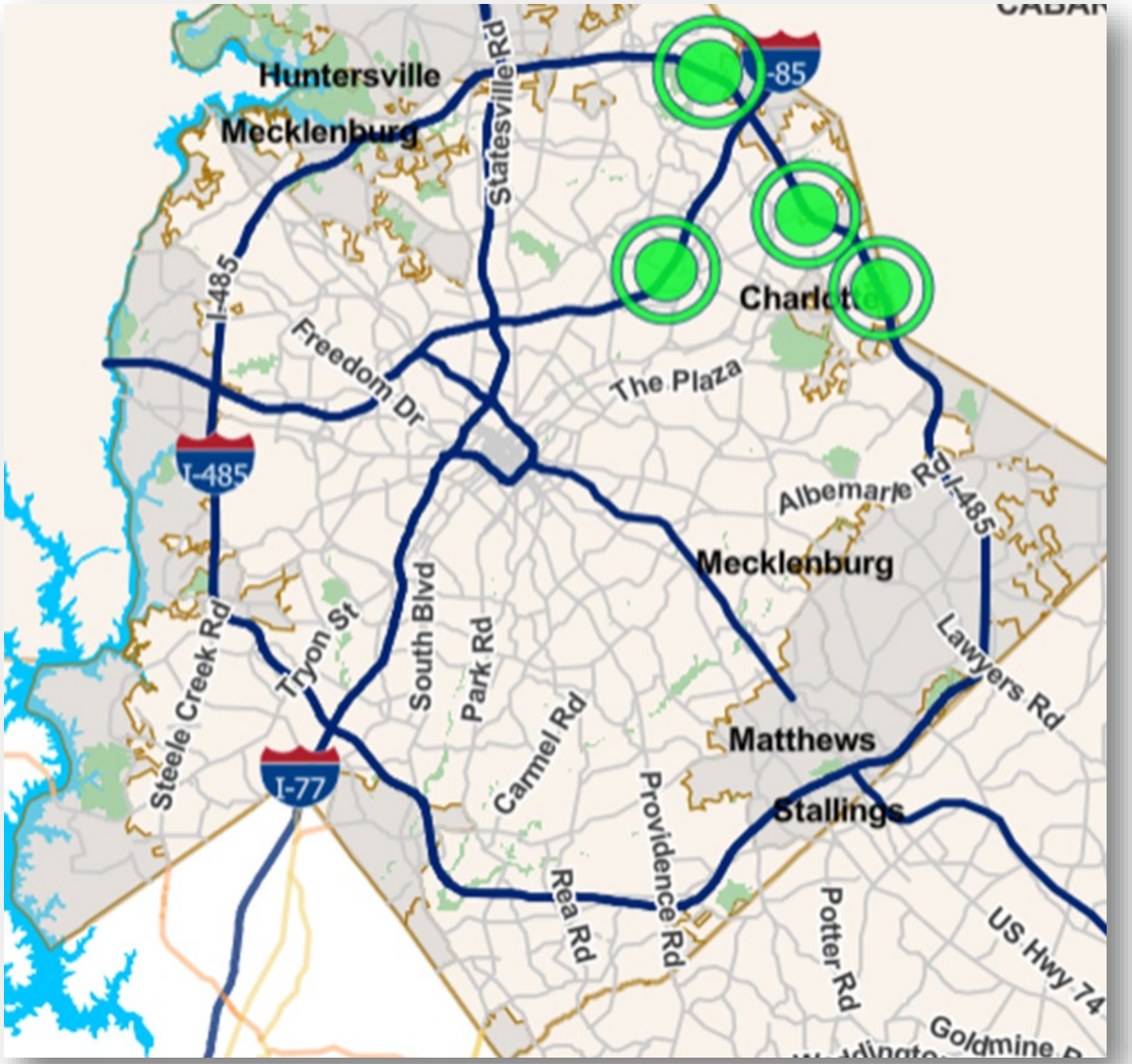


Reporting in CLT+ App

Illegal Commercial Truck Parking

In partnership with NCDOT, "NO PARKING" signs have recently been added to four hot spot locations:

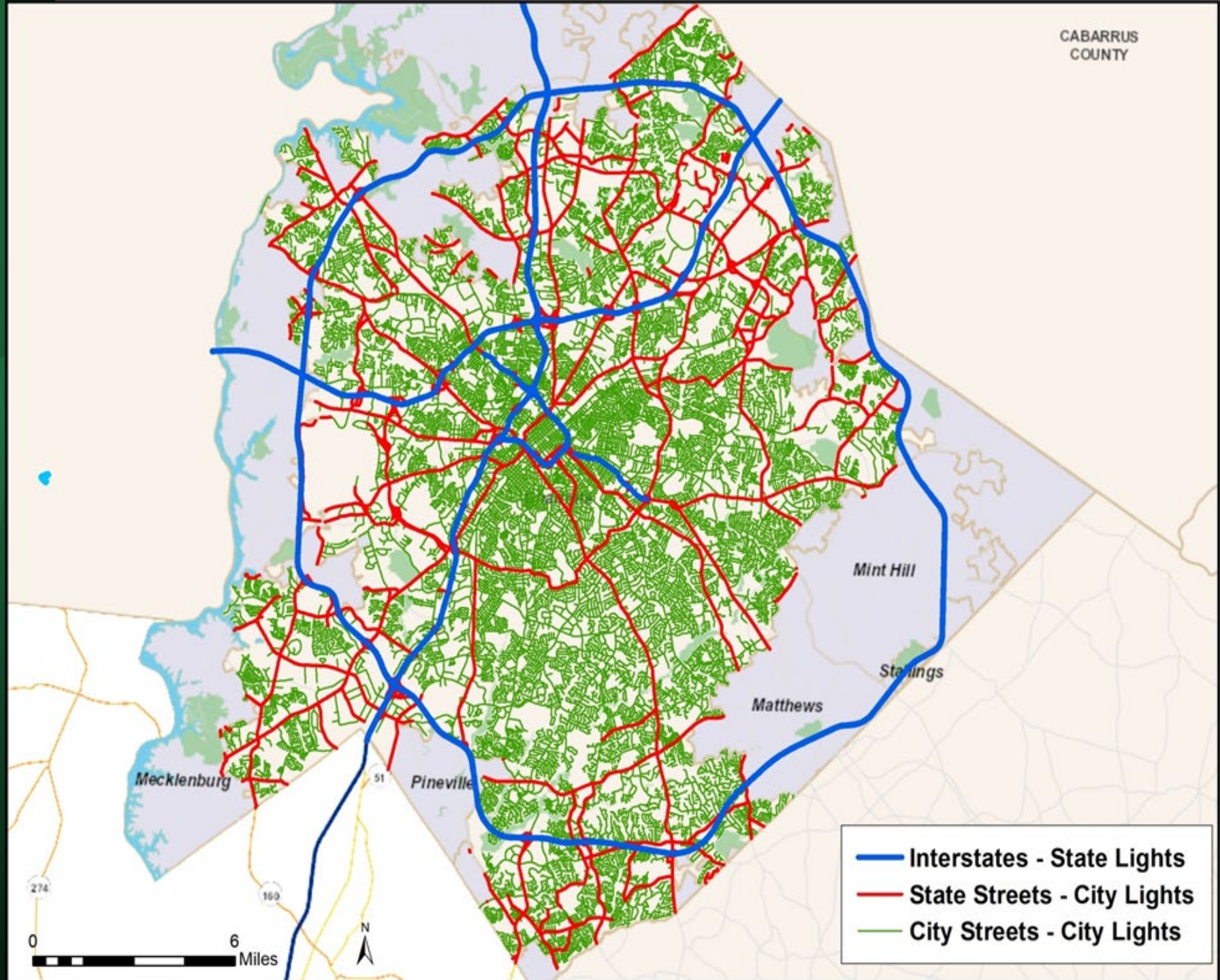
- Mallard Creek Rd./I-485
- Rocky River Rd./I-485
- I-485/Hwy 49 (exit 33)
- Harris Blvd./I-85



Street Lighting in Charlotte

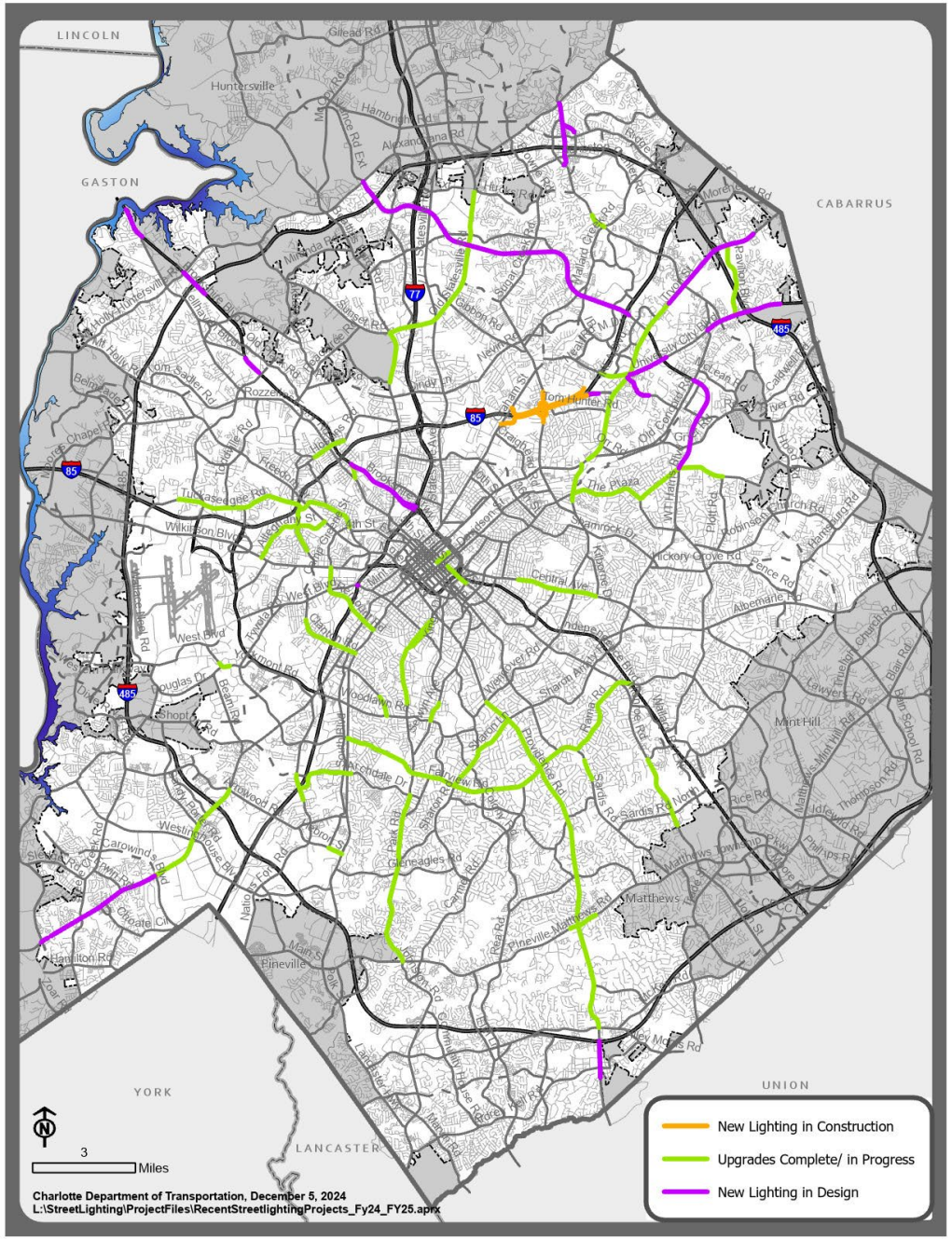
- Enhances visibility for drivers, pedestrians, and bicyclists to see surroundings and avoid hazards.
- Prevents crashes by illuminating conflict areas.
- Provides sense of security for walking or biking at night.
- Improves emergency response times to locate an incident more quickly in a well-lit area.

Who Lights our Streets?



Street Lighting in Charlotte

- **Types of Lighting Project**
  - LED upgrades
  - Arterial streets identified by city
  - Resident requested
- **Key partners**
  - Duke Energy
  - CMPD
  - NCDOT
- **New projects**



Upgrading Existing Street Lights

High Pressure Sodium (HPS)

LED

Reporting Street Light Outages

- **Residents can report directly to Duke Energy**
  - Call - 800.POWERON (800.769.3766)
  - Text – text OUT to 57801
  - Online - duke-energy.com

- **Other Options**
  - Call 311
  - CLT+ Mobile App
  - Call CDOT at 704.336.4119
  - Email: CharlotteDOT@charlottenc.gov

Upcoming Schedule

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