



Legislation Text

File #: 15-21510, Version: 1

CATS Website Service Provider Agreement

Action:

- A. Authorize the City Manager to negotiate and execute a contract with the Move Agency for the Charlotte Area Transit System website for an initial term of four years,**
- B. Authorize the City Manager to renew the contract for up to three, one-year terms with possible price adjustments and to amend the contract consistent with the purpose for which the contract was approved, and**
- C. Authorize the City Manager to purchase additional software licenses, services, maintenance, and support as required to maintain the system for as long as the city uses the system.**

Staff Resource(s):

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Explanation

- CATS operates a public-facing content management system; however, it does not provide real-time information crucial for riders' convenience and planning.
- The proposed enhanced platform will strengthen transparency, offering riders access to real-time information by enabling direct communication between internal systems and the website.
- This improvement is crucial for meeting user needs and expectations by providing timely and accurate transit updates and data.
- Waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the city's best interest.
- A waiver has been approved for these services based on a comprehensive understanding of the city's cyber-structure and ADA requirements.
- Pricing adjustments may be considered based on legitimate and justified increases in the cost of doing business. Any adjustments must be amended into the contract and signed by both parties.
- Implementation costs are estimated at \$297,912, on-going annual expenditures are to be \$94,800.

Charlotte Business INclusion

This is a contract with a waiver of solicitation and is exempt.

Fiscal Note

Funding: CATS Operating Budget