

Legislation Text

File #: 15-18523, Version: 1

Sewer Backup Policy Revisions

Action:

Adopt a resolution approving revisions to the Sewer Backup Policy.

Staff Resource(s):

Angela Charles, Charlotte Water
Teresa Smith, Finance
Betty Coulter, Finance

Current Policy

- The Sewer Backup Policy was adopted by City Council in 1990 and establishes terms and conditions for handling property damage claims caused by sanitary sewer backups.
- Under the current policy, a maximum payment of \$15,000 is paid by the city to an affected party if a sanitary sewer backup occurs on the premises of the affected party and the sanitary sewer backup was the result of a blockage in the city sanitary sewer system. This amount has remained unchanged since 1990.
- The affected party has to meet the eligibility requirements under the Sewer Backup Policy but is not required to demonstrate that the city was at fault for the sanitary sewer backup in order to receive \$15,000 from the city.

Proposed Changes

- Proposed changes to the Sewer Backup Policy include:
 - Update the language to clarify the policy guidelines and requirements,
 - Increase the maximum amount for payout from \$15,000 to \$45,000, and
 - Make the revised policy effective January 1, 2022.

Attachment(s)

Resolution
Revised Sewer Backup Policy