

Legislation Text

File #: 15-17726, Version: 1

Airport Centrex Telephone System Support Services

Action:

- A. Approve a contract extension with AT&T Corp. to provide technician services and maintain the Airport's AT&T Centrex telephone system for a term of two years,**
- B. Authorize the City Manager to renew the contract for up to two, two-year terms with possible price adjustments and to amend the contract consistent with the purpose for which the contract was approved, and**
- C. Authorize the City Manager to purchase such additional services, hardware, maintenance, and support as required to maintain the services for as long as the City uses the system.**

Staff Resource(s):

Haley Gentry, Aviation
Michael Hill, Aviation

Explanation

- Since the terminal opened in 1982, Aviation has contracted for dedicated on-site technicians to maintain its AT&T Centrex telephone system at the request of the airlines, which pay a proportional share of the expense.
- On June 23, 2014, City Council approved a master services agreement with AT&T for the maintenance of the Airport's telecommunications system for a term of two years.
- On November 14, 2016, City Council approved a master services agreement with AT&T for the maintenance of the airport's telecommunications system for a term of two years, plus up to two, two-year renewals.
- The telephone system consists of approximately 3,500 lines. Roughly 10 percent of the lines are used by Aviation staff.
- The airport currently uses two AT&T dedicated technicians that provide assistance and coverage at the Airport five days a week in support of AT&T's master agreement for telephone services.
- The contract also provides for vehicles and maintenance equipment, which the technicians use to perform their work.
- Annual expenditures are estimated to be \$216,000.
- The new estimated value of the contract, including this extension, is \$2,460,683.56.
- A waiver has been approved for these services based on the importance of maintaining continuity of services while the airport transitions to a new telephone system.

Charlotte Business INclusion

Per Charlotte Business INclusion Policy: Part C: Section 2.1(a) The City shall not establish Subcontracting Goals for Contracts where (a) there are no subcontracting opportunities identified for the Contract; or (b) there are no SBEs, MBEs, or WBEs (as applicable) certified to perform the scopes of work that the City regards as realistic opportunities for subcontracting.

These contracts meet the provisions of (a) - No subcontracting opportunities.

Fiscal Note

Funding: Aviation Operating Budget