

## Legislation Text

---

File #: 15-17474, Version: 1

---

### **CATS Bus Automatic Vehicle Location and Dispatch System On-Going Maintenance and Support**

#### **Action:**

- A. Approve contract extension #1 for up to five years with Trapeze for maintenance and support services for the bus automatic vehicle location and dispatch system, TransitMaster,**
- B. Authorize the City Manager to approve price adjustments and to amend the contract consistent with the purpose for which the contract was approved, and**
- C. Authorize the City Manager to purchase such additional software licenses, services, hardware, maintenance and support, and system upgrades/expansions as required to maintain the system for as long as the City uses the system.**

#### **Staff Resource(s):**

John Lewis, Jr., CATS

#### **Explanation**

- The TransitMaster application is used to manage the local, fixed route and express bus systems. This application provides situational awareness of the bus fleet, a communication path for the drivers, and allows dispatchers to adjust service to established bus routes.
- CATS desires to explore alternatives to update the system, and this contract extension will allow time to properly solution and bid a replacement.
- Waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the City's best interest. A waiver has been approved for these services based on continuity of service due to the many integrations and dependencies between TransitMaster and other operationally critical CATS' services.
- The five-year expenditure is estimated to be \$2,624,737.

#### **Charlotte Business INclusion**

This is a contract with a waiver of solicitation for services and is exempt (Part A: Appendix 1.27 of the Charlotte Business INclusion Policy).

#### **Fiscal Note**

Funding: CATS Operating Budget