

Legislation Text

File #: 15-17304, Version: 1

Secondary Public Safety Answering Point Funding Program

Action:

- A. Adopt a resolution ratifying an Interlocal Agreement between the Charlotte-Mecklenburg Police Department and Mecklenburg Emergency Medical Services Agency, a secondary Public Safety Answering Point for the 911 system, for an initial term of two years, and**
- B. Authorize the City Manager to renew the agreement for up to one, two-year term and to amend the agreement consistent for the purpose for which the agreement was approved.**

Staff Resource(s):

Johnny Jennings, Police
David Robinson, Police
Stephanie Isbell, Police

Explanation

- The North Carolina 911 Board distributes funds collected through the state's 911 service charge to the Public Safety Answering Point (PSAP).
- The Charlotte-Mecklenburg Police Department is a primary PSAP for answering 911 calls. Mecklenburg Emergency Medical Services Agency (MEDIC) and the Charlotte Fire Department are secondary PSAP agencies.
- The North Carolina 911 Board (Board) created a program in 2014 that distributes funds to the secondary agencies through their primary agency.
 - The Board requires all PSAPs with a secondary agency in the 911 system to enter into a contract with the Board in order to receive funding.
 - On August 26, 2019, City Council approved a three-year contract with the Board. The contract will automatically renew for two additional one-year terms.
- The Board also requires an Interlocal Agreement between the primary and secondary agencies in the same system to define and assign responsibilities for answering and responding to 911 calls. The agreement must be signed by the Executive Director of the Board.
 - In order to receive funding, the Charlotte-Mecklenburg Police Department must have signed agreements with both MEDIC and the Charlotte Fire Department. City Council approval is needed to ratify an Interlocal Agreement with MEDIC, as it is external to the City.
- The Interlocal Agreement will have an initial term of two years (July 1, 2021-June 30, 2023) and will automatically renew for one additional two-year term.
- The Board determines the amount of funding provided to secondary agencies by a formula based on call volume to each individual agency.
- Funding is used to pay for technology, furniture, and supplies needed to successfully operate the 911 system. This includes phone systems, teletypewriter devices, consoles, radios, furniture (desks/chairs/cabinets), Computer Aided Dispatching software, recording systems, computer workstations, backup power supplies (generators/uninterruptible power supplies), and printers.
- Funding to secondary agencies will not affect funding for the primary agency.

Charlotte Business INclusion

This is an Interlocal Agreement and is exempt (Part A: Appendix 1. 27 of the Charlotte Business

INClusion Policy).

Attachment(s)

Resolution

MEDIC Secondary PSAP Agreement