

Legislation Text

File #: 15-15601, Version: 1

Public Hearing on Charlotte Water Revenue Manual Revisions

Action:

Conduct a joint public hearing with the Charlotte Water Advisory Committee regarding approval of proposed revisions to the Charlotte Water Revenue Manual.

Staff Resource(s):

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Policy

- The Charlotte Water Revenue Manual (Revenue Manual) consolidates Charlotte Water's rate methodology documents into a single manual.
- The agreement between the city and Mecklenburg County, creating the Charlotte Water Advisory Committee, stipulates a joint public hearing of the Advisory Committee with City Council anytime there are changes in the method for determining water and sanitary sewer charges.

Explanation

- Charlotte Water is proposing changes to the rate and fee setting methodology to be implemented with the Fiscal Year 2022 Budget.
- The schedule of water and sanitary sewer rates, fees, and charges is calculated according to the Revenue Manual and Charlotte Water's approved budget and is published annually.
- The Revenue Manual proposed revisions include:
 - Revising the bulk rate from the Tier 3 Residential Rate to the Non-Residential (Commercial) Rate.
 - Adding a reuse/reclaimed water rate that is calculated based on the Non-Residential (Commercial) Rate.
 - Revising the calculation methodology to industry standards, renaming and adding fees in the following sections of the Revenue Manual:
 - Industrial Wastewater Program Charges,
 - Land Development User Fees,
 - Miscellaneous Rates and Fees,
 - Meter Set Fees,
 - Customer Service and Billing Fees and Charges,
 - Hydrant Fees and Penalties,
 - Truck Fees and Penalties,
 - Private Meter Fees and Penalties, and
 - Septic Waste Fees.
 - Authorizing Charlotte Water's Chief Financial Officer to administer rates, fees, and charges, once the Director has established them.
 - Making associated technical and procedural changes that clarify and update the language.
- Advertisements for the public hearing were placed in the Charlotte Observer on May 14, 2021, and the Mecklenburg Times on May 11, 2021.
- In compliance with North Carolina General Statute 166A-19.24. *Remote meetings during certain declarations of emergency*, written comments on the public hearing topic will be accepted by the

City Clerk's Office through May 25, 2021, at 11:59 p.m. Any additional comments received will be provided to Council.

Next Steps

- City Council will be asked to approve the proposed revisions to the Revenue Manual at the City Council Business Meeting on June 14, 2021.
- If approved, the revised Revenue Manual will be effective July 1, 2021.

Attachment(s)

Proposed Revisions to the Charlotte Water Revenue Manual