

## Legislation Text

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File #: 15-14548, Version: 1

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### Enterprise Resource Planning Software Ongoing Maintenance and Support

#### **Action:**

- A. Approve a contract extension of a maintenance services agreement with Tyler Technologies, Inc. for MUNIS software for a term of one year,**
- B. Approve a contract extension of a maintenance services agreement with Amadeus Airport IT Americas, Inc. for accounts receivable software for a term of one year,**
- C. Authorize the City Manager to approve price adjustments and amend the contracts consistent with the purpose for which the contracts were approved, and**
- D. Authorize the City Manager to purchase such additional software licenses, services, hardware, maintenance, and support as required to maintain the systems for as long as the city uses the systems.**

#### **Staff Resource(s):**

Reenie Askew, Innovation and Technology

#### **Explanation**

- Enterprise Resource Planning (ERP) integrates internal and external management information across the entire organization. The city's ERP solution includes financial, procurement, project cost accounting, and grant cost accounting functions.
- After a competitive solicitation process, City Council approved the software and implementation project on November 28, 2011.
  - This project included contracts to purchase and implement the MUNIS financial and procurement system from Tyler Technologies, Inc. and an accounts receivable system from Air-Transport IT, Services, Inc., now Amadeus Airport IT Americas, Inc.
- On August 25, 2014, City Council approved contract renewals for up to five years for Tyler Technologies, Inc. and Air-Transport IT, Services, Inc.
- Total annual expenditures are estimated to be \$339,734. It is anticipated that both contracts may be renewed for up to five years.

#### **Charlotte Business INclusion**

Per Charlotte Business INclusion Policy: Part B: Section 2.3(a) The city shall not establish Subcontracting Goals for contracts where (a) there are no subcontracting opportunities identified for the Contract; or (b) there are no MWBEs or SBEs certified to perform the scopes of work that the city regards as realistic opportunities for subcontracting.

This contract meets the provision of (a) - No subcontracting opportunities.

#### **Fiscal Note**

Funding: Innovation and Technology Operating Budget