



Legislation Text

File #: 15-13635, Version: 1

Alarm Registration and Management Services

Action:

- A. Approve a contract with Central Square Technologies, LLC for Alarm Registration and Management Services for an initial term of three years, and**
- B. Authorize the City Manager to renew the contract for up to two, one-year terms with possible price adjustments and to amend the contract consistent with the purpose for which the contract was approved.**

Staff Resource(s):

Johnny Jennings, Police
Ryan Jackson, Police
Jeremiah Blow, Police

Explanation

- Charlotte-Mecklenburg Police Department outsources the management of the city's false alarm ordinance, which requires alarm system owners to register their alarms.
- Excessive false alarms at residential and commercial properties create an undue burden on limited police resources. City Council adopted a false alarm ordinance, effective May 1996, to establish reasonable expectations of alarm users ensuring that they are held responsible for the use of their alarm systems.
- The service provider ensures that all registration and permit requirements as outlined in the ordinance are met by alarm user and is responsible for collecting all fines for excessive false alarms.
- On April 28, 2020, the city issued a Request for Proposals (RFP); one response was received.
 - Central Square Technologies, LLC best meets the city's needs in terms of experience, cost, and responsiveness to RFP requirements.
 - An estimated \$600,000 in false alarm fees are collected annually with the service provider keeping 88 percent of the fees.

Charlotte Business INClusion

Per Charlotte Business INClusion Policy: Part C: Section 2.1(a), the city shall not establish Subcontracting Goals for Contracts where: (a) there are no subcontracting opportunities identified for the Contract; or (b) there are no MWBES or SBEs certified to perform the scopes of work that the city regards as realistic opportunities for subcontracting.

These contracts meet the provisions of (a) - No subcontracting opportunities

Fiscal Note

Funding: Police Operating Budget