

Legislation Text

File #: 15-9408, Version: 1

CATS Electronic Payment Services

Action:

- A. Approve a three-year contract with Value Payment Systems LLC to provide and implement electronic payment services,**
- B. Authorize the City Manager to approve price adjustments and amend the contract consistent with the purpose for which the contract was approved, and**
- C. Authorize the City Manager to purchase such additional software licenses, services, hardware, maintenance, and support as required to maintain the system for as long as the City uses the system.**

Staff Resource(s):

John Lewis, CATS
Blanche Sherman, CATS

Explanation

- Since 1998, the City has maintained multiple contracts with Genfare to provide ticket vending machines (TVMs), fare boxes, equipment, and maintenance.
- Genfare TVMs utilize a secure data pathway for electronic payment services provided by Value Payment Systems LLC.
- By January 2018, TVMs were installed or replaced across the Blue Line and Blue Line Extension.
- With the installation of more TVMs, electronic payment services have increased to near contract thresholds, requiring a contract to be established.
- Electronic payment services facilitate the exchange of credit and debit card payment transactions through the TVMs and payment terminals.
- The TVM contractor, Genfare was solicited through a Request for Proposals (RFP) process and best met the City's needs in terms of qualifications, experience, cost, and responsiveness to RFP requirements.
- A proposal was not solicited for electronic payment services because Genfare is designed to work with Value Payment Systems LLC.
- Value Payment Systems LLC will provide daily reports detailing transaction activity and provide a daily data file detailing each transaction processed the previous day.
- Expenditures for licensing and implementing the system are estimated to be \$180,000 annually.

Charlotte Business INclusion

No subcontracting goal was established because there are no subcontracting opportunities (Part C: Section 2.1(a) of the Charlotte Business INclusion Policy).

Fiscal Note

Funding: CATS Operating Budget