CHARLOTTE

City of Charlotte

Charlotte-Mecklenburg Government Center 600 East 4th Street Charlotte. NC 28202

Legislation Text

File #: 15-9374, Version: 1

Amend Contract for Fire Department Records Management System Maintenance and Support

Action:

- A. Approve contract amendment #2 to the contract with FDM Software, LTD to provide records management system maintenance and support, and
- B. Authorize the City Manager to purchase additional maintenance and support for as long as the City uses the system.

Staff Resource(s):

Reginald Johnson, Fire Kevin Gordon, Fire

Explanation

- On May 28, 2002, City Council approved a contract for the installation and implementation of the records management system. Continued maintenance and support for the system was approved by City Council on January 28, 2013.
- This amendment extends the contract to allow the City continued maintenance and support for as long as the City uses the software.
- Waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the City's best interest. A waiver has been approved for these services based on the Fire Department's extended use of the FDM records management system and the need for ongoing maintenance and support.
- The Fire Department uses the records management system to hold essential information such as:
 - Permits,
 - Hydrant locations,
 - Incident information,
 - Personnel information, and
 - Training certificates.
- Annual expenditures for maintenance and support are estimated to be \$80,000.

Charlotte Business INClusion

No subcontracting goal was established because there are no subcontracting opportunities (Part C: Section 2.1(a) of the Charlotte Business INClusion Policy).

Fiscal Note

Funding: Fire Operating Budget