

## Legislation Text

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File #: 15-6147, Version: 1

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### **CATS Passenger Information Display System Upgrade**

#### **Action:**

- A. Approve contract amendment #5 in the amount of \$138,200 to Signature Technologies, Inc. d/b/a Com-Net Software for an upgrade of the CATS Passenger Information Display System (PIDS) and one year of annual maintenance and support, and**
- B. Authorize the City Manager to approve the purchase of maintenance and support for as long as the City uses the system.**

#### **Staff Resource(s):**

John Lewis, CATS  
Larry Kopf, CATS

#### **Explanation**

- In order to be compliant with the City's new Sentinel One information technology security protection, the Passenger Information Display System (PIDS) application needs to be upgraded by October 2017.
- Com-Net Software is the only company that can provide this service due to the software being proprietary to Com-Net.
- A waiver of a competitive solicitation process may be granted when deemed appropriate and in the City's best interest. Such a finding has been made and a waiver granted for this procurement.
- Expenditures for upgrading the system are estimated to be \$93,200.
- Expenditures for maintenance and support are estimated to be \$45,000 per year, subject to adjustments as authorized by the contract or by the City Manager.

#### **Background**

- In 2006, CATS procured, through a request for proposal process, the PIDS to provide transit schedule and arrival information to patrons within the Charlotte Transit Center and park and ride locations at a cost of \$427,271.
- In 2008, the contract was amended twice to provide additional equipment and real time interfaces for an additional cost of \$36,670.
- In 2009 the contract was amended to provide maintenance and support services at an estimated cost of \$45,000.
- In 2010, the contract was amended to integrate the real-time component for an additional cost of \$25,737.

#### **Charlotte Business INClusion**

No subcontracting goal was established for this amendment because there are no subcontracting opportunities (Part D: Section 6 of the Charlotte Business INClusion Policy).

**Fiscal Note**

Funding: CATS Operating Budget