

# City of Charlotte

Charlotte-Mecklenburg Government Center 600 East 4th Street Charlotte. NC 28202

# **Legislation Text**

File #: 15-5757, Version: 1

## **Transit Vehicle Location System Maintenance Contract**

#### **Action:**

Authorize the City Manager to enter into a five-year contract with Trapeze, Inc. for maintenance services for the software system that provides automatic vehicle location (AVL) functions for CATS buses.

#### Staff Resource(s):

John Lewis, CATS Mike Haddad, CATS

### **Explanation**

- CATS is seeking a five-year contract to ensure the vehicle location system for its bus fleet is maintained in a state of good repair.
- All CATS buses are required to have an AVL unit to locate buses and communicate with drivers in emergency situations.
- In addition, the system monitors on-time performance of buses, allows customers to locate buses and tracks ridership information by route and stop.
- Currently, the system is maintained by Trapeze Inc.
- Trapeze was selected to provide this maintenance because it is a proprietary system and therefore there are no other vendors authorized to support the software.
- The estimated annual cost of the maintenance contract is \$317,626.

### **Charlotte Business INClusion**

No subcontracting goal was established because there are no subcontracting opportunities (Part C: Section 2.1(a) of the Charlotte Business INClusion Policy).

#### **Fiscal Note**

Funding: CATS Operating Budget