

Legislation Details (With Text)

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On agenda: 6/13/2022 **Final action:** 6/13/2022

Title: Information Technology Business Planning Research and Advisory Services

Attachments:

Date	Ver.	Action By	Action	Result
6/13/2022	1	City Council Business Meeting	Approve	

Information Technology Business Planning Research and Advisory Services

Action:

- A. Approve contract extension #1 for three years with Gartner, Inc. for information technology business planning services and resources, and other related advisory services, and**
- B. Authorize the City Manager to approve price adjustments and amend the contract consistent with the purposes for which the contract and this extension were approved.**

Staff Resource(s):

Reenie Askew, Innovation and Technology
Brad Dunkle, Innovation and Technology

Explanation

- Innovation and Technology requests approval to extend its contract with Gartner, Inc., a leading information technology (IT) research and advisory firm.
- Gartner, Inc. provides industry-leading research regarding the IT sector, including subscriptions to a research knowledge base and benchmarking analytic tools as well as advisory services such as on-demand access to Gartner analysts.
- Innovation and Technology provides service to most City departments for applications, infrastructure, information security, and public safety communications. Since 2015, Gartner, Inc.'s services have proven invaluable to Innovation and Technology in making important technology decisions in a timely manner.
- Waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the City's best interest. A waiver has been approved for these services based on qualifications and experience. Gartner, Inc. best meets the City's needs in terms of qualifications, cost, and experience.
- The new estimated value of the contract, including extension #1, is \$1,708,208.
- Annual expenditures are estimated to be \$460,000.

Charlotte Business INclusion

This is a contract with a waiver of solicitation for services and is exempt (Part A: Appendix 1.27 of the Charlotte Business INclusion Policy).

Fiscal Note

Funding: Innovation and Technology, Aviation, and Charlotte Water Operating Budgets