

## Legislation Details (With Text)

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**On agenda:** 1/24/2022      **Final action:** 1/24/2022  
**Title:** Enterprise Backup System

### Attachments:

Date	Ver.	Action By	Action	Result
1/24/2022	1	City Council Business Meeting	Approve	

## Enterprise Backup System

### Action:

- A. Authorize the use of American Rescue Plan Act funds to purchase an updated enterprise backup system, using an existing City unit price contract with SHI International Corp., and**
- B. Authorize the City Manager to purchase such additional software licenses, services, hardware, maintenance and support as required to maintain the system for as long as the City uses the system.**

### **Staff Resource(s):**

Reenie Askew, Innovation and Technology  
Jonathan Webster, Innovation and Technology

### **Explanation**

- The City's enterprise backup system is key to enabling the City's data protection, business continuity, and disaster recovery strategies.
- On December 9, 2019, City Council approved competitively-solicited unit price contracts with various vendors, including SHI International Corp, for technology products and associated services for an initial term of three years with two optional one-year renewals.
- This action approves the use of American Rescue Plan Act (ARPA) funds for the enterprise backup system project through an existing unit price contract with SHI International Corp.
- The current enterprise backup system was acquired three years ago via a five-year "Flex-on-demand" subscription expiring in 2023.
- The City needs to identify, purchase, and implement a new enterprise backup solution at least six to twelve months before the current subscription expires to allow time to implement and transition to the new system.
- ARPA funding approved for this purchase supports the transition to the new system.
- The updates to the City's technology infrastructure will support the City's pandemic operational needs with telework as a means of mitigating and preventing the spread of COVID-19.
- Total ARPA expenditures are estimated to be \$512,000.

### **Charlotte Business INclusion**

Per Charlotte Business INclusion Policy: Part C: Section 2.1(a) The City shall not establish Subcontracting Goals for Contracts where: (a) there are not subcontracting opportunities identified for the Contract; or (b) there are no SBEs or MBEs certified to perform the scopes of work that the City regards as realistic opportunities for subcontracting.

This contract meets the provisions of (a) - No subcontracting opportunities.

**Fiscal Note**

American Rescue Plan Act