

## Legislation Details (With Text)

<b>File #:</b>	15-15601	<b>Version:</b>	1	<b>Name:</b>	
<b>Type:</b>	Public Hearing Item	<b>Status:</b>		Agenda Ready	
<b>File created:</b>	4/13/2021	<b>In control:</b>		City Council Business Meeting	
<b>On agenda:</b>	5/24/2021	<b>Final action:</b>			
<b>Title:</b>	Public Hearing on Charlotte Water Revenue Manual Revisions				
<b>Attachments:</b>	1. Proposed Revised Charlotte Water Revenue Manual				

Date	Ver.	Action By	Action	Result
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## Public Hearing on Charlotte Water Revenue Manual Revisions

### Action:

**Conduct a joint public hearing with the Charlotte Water Advisory Committee regarding approval of proposed revisions to the Charlotte Water Revenue Manual.**

### **Staff Resource(s):**

Angela Charles, Charlotte Water  
Shawn Coffman, Charlotte Water  
Chad Howell, Charlotte Water

### **Policy**

- The Charlotte Water Revenue Manual (Revenue Manual) consolidates Charlotte Water's rate methodology documents into a single manual.
- The agreement between the city and Mecklenburg County, creating the Charlotte Water Advisory Committee, stipulates a joint public hearing of the Advisory Committee with City Council anytime there are changes in the method for determining water and sanitary sewer charges.

### **Explanation**

- Charlotte Water is proposing changes to the rate and fee setting methodology to be implemented with the Fiscal Year 2022 Budget.
- The schedule of water and sanitary sewer rates, fees, and charges is calculated according to the Revenue Manual and Charlotte Water's approved budget and is published annually.
- The Revenue Manual proposed revisions include:
  - Revising the bulk rate from the Tier 3 Residential Rate to the Non-Residential (Commercial) Rate.
  - Adding a reuse/reclaimed water rate that is calculated based on the Non-Residential (Commercial) Rate.
  - Revising the calculation methodology to industry standards, renaming and adding fees in the following sections of the Revenue Manual:
    - Industrial Wastewater Program Charges,
    - Land Development User Fees,
    - Miscellaneous Rates and Fees,
    - Meter Set Fees,
    - Customer Service and Billing Fees and Charges,
    - Hydrant Fees and Penalties,
    - Truck Fees and Penalties,
    - Private Meter Fees and Penalties, and

- Septic Waste Fees.
  - Authorizing Charlotte Water’s Chief Financial Officer to administer rates, fees, and charges, once the Director has established them.
  - Making associated technical and procedural changes that clarify and update the language.
- Advertisements for the public hearing were placed in the Charlotte Observer on May 14, 2021, and the Mecklenburg Times on May 11, 2021.
- In compliance with North Carolina General Statute 166A-19.24. *Remote meetings during certain declarations of emergency*, written comments on the public hearing topic will be accepted by the City Clerk’s Office through May 25, 2021, at 11:59 p.m. Any additional comments received will be provided to Council.

### **Next Steps**

- City Council will be asked to approve the proposed revisions to the Revenue Manual at the City Council Business Meeting on June 14, 2021.
- If approved, the revised Revenue Manual will be effective July 1, 2021.

### **Attachment(s)**

Proposed Revisions to the Charlotte Water Revenue Manual