

Legislation Details (With Text)

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Title: Managed Information Technology Security Services

Attachments:

Date	Ver.	Action By	Action	Result
9/23/2019	1	City Council Business Meeting	Approve	Pass

Managed Information Technology Security Services

Action:

- A. Authorize the City Manager to negotiate and approve a contract with Root9b LLC to provide Managed Security Services for an initial term of three years, and**
- B. Authorize the City Manager to renew the contract for up to two, one-year terms with possible price adjustments and amend the contract consistent with the purpose for which the contract was approved.**

Staff Resource(s):

Reenie Askew, Innovation and Technology
Randy Moulton, Innovation and Technology

Explanation

- The city requires monitoring of technology security devices for attacks or malicious activity and protection of its critical information technology assets. The city uses a third-party service provider to provide these managed services.
- The services include real-time monitoring of perimeter firewalls and other security devices as well as event correlation and log analysis. The services are provided 24 hours a day, seven days a week.
- On June 13, 2019, the city issued a Request for Proposals (RFP); 10 responses were received.
- Root9b LLC best meets the city's needs in terms of qualifications, experience, cost, and responsiveness to RFP requirements.
- Annual expenditures are estimated to be \$875,000.

Charlotte Business INClusion

Per Charlotte Business INClusion Policy: Part C: Section 2.1(a) The city shall not establish Subcontracting Goals for Contracts where: (a) there are not subcontracting opportunities identified for the Contract; or (b) there are no SBEs or MBEs certified to perform the scopes of work that the city regards as realistic opportunities for subcontracting.

This contract meets the provisions of (a) - No subcontracting opportunities.

Fiscal Note

Funding: Innovation and Technology Operating Budget