

Legislation Details (With Text)

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On agenda: 5/13/2019 **Final action:** 5/13/2019
Title: Accela Database Technology Maintenance and Hosting Services Contract Amendment
Attachments:

Date	Ver.	Action By	Action	Result
5/13/2019	1	City Council Business Meeting	Approve	Pass

Accela Database Technology Maintenance and Hosting Services Contract Amendment

Action:

- A. Approve contract amendment #10 with Accela, Inc. for licenses, maintenance and hosting services for the land development permit and enforcement system for up to five years,**
- B. Authorize the City Manager to renew software licenses, maintenance, and hosting services for as long as the City uses the system, and**
- C. Authorize the City Manager to purchase such additional software licenses, maintenance, hosting, and other services, and to amend the contract consistent with the purpose for which the contract was approved.**

Staff Resource(s):

Mike Davis, Engineering and Property Management
David Weekly, Engineering and Property Management
Taiwo Jaiyeoba, Planning, Design, and Development

Explanation

- Accela, Inc. is the city's enterprise solution for development services and is being used by many city departments. The city continues to leverage Accela, Inc. to maximize its benefits and expand its use. Currently there are plans to use Accela, Inc. to automate the rezoning process.
- On April 10, 2006, City Council approved an agreement with Accela, Inc. to upgrade the city's land development permit information software to Accela Automation, a web-based system used to store, track, report land development permit, and enforcement activity. The agreement includes an annual fee for Accela, Inc. to provide maintenance and hosting services for Accela Automation.
- Contract amendments #1 through #9 provided additional services, including hosting and maintenance, and adding additional licenses from 2006 to 2019.
- Contract Amendment #10 in the amount of \$1,823,157.24 includes annual maintenance and hosting services for 170 licenses for five years. The first-year annual cost is \$343,400 with subsequent years increasing by three percent.
- Current service contract expires June 2, 2019.
- Accela, through its Citizen Access module, is used by the development industry to submit applications, upload plans and track progress of city reviews for proposed development projects. All plans are reviewed and approved by staff electronically.

- Mecklenburg County Code Enforcement is currently in the first phase of implementation with Accela. Although they do not plan for an interface with the city's Accela system in this phase, their decision to use the same software as the city provides a common platform for customers in submitting applications and plans.
- The new total contract amount is \$4,842,179.61 and includes the original contract, which provided system implementation, and all subsequent amendments.
- Future amendments are anticipated as long as the system continues to meet the city's needs.
- The cost of these services is included in the city's user fees for plan review and inspection services.

Charlotte Business Inclusion

No subcontracting goal was established for this contract amendment because there are no subcontract opportunities (Part D: Section 6 of the Charlotte Business INClusion Policy).

Fiscal Note

Funding: Engineering and Property Management Operating Budget