

Legislation Details (With Text)

File #: 15-9630 **Version:** 1 **Name:**

Type: Consent Item **Status:** Approved

File created: 11/13/2018 **In control:** City Council Business Meeting

On agenda: 12/10/2018 **Final action:** 12/17/2018

Title: CMPD Mobile Application for Resident Engagement

Attachments:

| Date | Ver. | Action By | Action | Result |
|------------|------|-------------------------------|---------|--------|
| 12/17/2018 | 1 | City Council Business Meeting | Approve | Pass |

CMPD Mobile Application for Resident Engagement

Action:

- A. Approve a contract with MobilePD for the development of a mobile application for resident engagement, and**
- B. Authorize the City Manager to purchase such additional software licenses, services, hardware, maintenance, and support as required to maintain the system for as long as the City uses the system.**

Staff Resource(s):

Kerr Putney, Police
Johnny Jennings, Police
Crystal Cody, Police

Explanation

- A external-facing mobile application for engagement enhances the ability of residents within the Charlotte-Mecklenburg Police Department's (CMPD) jurisdiction to engage with the CMPD through crime alerts, crime tip submission, live chat with officers, filing a police report, obtaining copies of police reports, social media connections, officer recruiting, frequently asked questions, and other relevant information.
- This mobile application will be beneficial in the months leading up to the 2020 Republican National Convention as a viable communication platform for our residents and guests.
- Waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the City's best interest. A waiver of competitive solicitation was approved for this vendor on November 20, 2018.
- Development of the mobile application is estimated to be \$147,000. Funding for the mobile application is provided by a donation from the Charlotte-Mecklenburg Police Foundation, which was approved by City Council on November 26, 2018.
- Annual expenditures for maintenance and support are estimated to be \$20,000.

Charlotte Business INclusion

No subcontracting goals were established because there are no opportunities (Part C: Section 2.1(a) of the Charlotte Business INclusion Policy).

Fiscal Note

Funding: General Grants Fund