

Legislation Text

File #: 15-7692, Version: 1

CATS Special Transportation Services Scheduling Software

Action:

- A. Authorize the City Manager to negotiate and approve a five-year contract with RouteMatch Software, Inc. to provide and implement a scheduling software system for CATS Special Transportation Services,**
- B. Authorize the City Manager to purchase maintenance and support for as long as the City uses the system, and**
- C. Authorize the City Manager to purchase such additional software licenses, services, and hardware as needed from time to time to optimize the City's use of the system.**

Staff Resource(s):

John Lewis, CATS
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Explanation

- CATS' Special Transportation Services (STS) provides paratransit bus service to individuals with disabilities who are unable to use CATS' fixed-route bus service.
- The current STS scheduling software, purchased in 2003, cannot be upgraded and has reached the end of its useful life.
- On August 8, 2017, the City issued a Request for Proposals (RFP) for a Scheduling Software System for CATS' Special Transportation Services. In response to the RFP, the City received four proposals from interested service providers.
- RouteMatch Software, Inc. best meets the City's needs in terms of qualifications, experience, cost, and responsiveness to RFP requirements.
- Expenditures for licensing and implementing the system are estimated to be \$503,332.
- Approval is requested for the City Manager to purchase maintenance and support for as long as the City uses the software. This may be done by amendment to the original contract or by new contracts with the same or other vendors that may offer such services in the future.
- Expenditures for maintenance and support are estimated to be \$65,596 per year, subject to adjustments as authorized by the contract or by the City Manager.

Charlotte Business Inclusion

No subcontracting goal was established because there are no subcontracting opportunities (Part C: Section 2.1(a) of the Charlotte Business INclusion Policy).

Fiscal Note

Funding: CATS Community Investment Plan