



Legislation Details (With Text)

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On agenda:	10/23/2023	Final action:		10/23/2023	
Title:	Security Guard Services				

Attachments:

Date	Ver.	Action By	Action	Result
10/23/2023	1	City Council Business Meeting	Approve	

Security Guard Services

Action:

- A. Approve a unit price contract with Metropolitan Security Services, Inc. d/b/a Walden Security for Security Guard Services for an initial term of three years, and**
- B. Authorize the City Manager to renew the contract for up to two, one-year terms with possible price adjustments and to amend the contract consistent with the purpose for which the contract was approved.**

Staff Resource(s):

Phil Reiger, General Services
 Richard Williams, General Services
 Marcy Mars, General Services

Explanation

- The City of Charlotte utilizes an outside service provider to perform security guard services for four city-owned facilities: the Charlotte-Mecklenburg Government Center, the Belmont Center, Old City Hall, and CMPD Headquarters.
- This contract will assist building management in providing an orderly, safe environment to ensure the safety of employees, vendors, and citizens who work, conduct business, or visit these facilities.
- Specific duties include:
 - Armed and unarmed uniformed security officer presence,
 - Foot patrols throughout the building,
 - Emergency, safety, medical, or other as-needed response, and
 - Professional and courteous interaction with the public.
- On April 12, 2023, the city issued a Request for Proposals (RFP); ten proposals were received.
- Metropolitan Security Services, Inc. d/b/a Walden Security best meets the city’s needs in terms of qualifications, experience, cost, and responsiveness to RFP requirements.
- Metropolitan Security Services, Inc. d/b/a Walden Security is certified through the Women’s Business Enterprise National Council (WBENC).
- Price adjustments may be considered based on legitimate and justified increases in the cost of doing business and aligned to Consumer Price Index.
- Annual expenditures are estimated to be \$2,300,000.

Charlotte Business INclusion

The city negotiates contract participation after the proposal selection process. Metropolitan Security Services, Inc. d/b/a Walden Security has identified the following certified firm(s) to be

utilized:

- LifeGuard Protective Services, Inc., (MBE) (12.00%) (armed and unarmed security guard services)

Fiscal Note

Funding: General Services and CMPD Operating Budgets