



Legislation Details (With Text)

File #:	15-21475	Version:	1	Name:	
Type:	Consent Item	Status:		Agenda Ready	
File created:	10/23/2023	In control:		City Council Business Meeting	
On agenda:	11/27/2023	Final action:			
Title:	Citywide Emergency Management WebEOC				

Attachments:

Date	Ver.	Action By	Action	Result
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Citywide Emergency Management WebEOC

Action:

- A. Approve amendment #2 to extend the existing contract for five years with ESI Acquisition, Inc., for a web-based information management system,**
- B. Authorize the City Manager to amend the contract with possible price adjustments, consistent with the purpose for which the contract and this amendment were approved, and**
- C. Authorize the City Manager to purchase such additional software licenses, services, maintenance, support, and upgrades as required to maintain the system for as long as the city uses the system.**

Staff Resource(s):

Reginald Johnson, Fire
Haley Gentry, Aviation
Phil Reiger, General Services

Explanation

- Charlotte-Mecklenburg Emergency Management Office uses emergency management WebEOC software to help coordinate the flow of information during planned events and crisis situations with other agencies in the UASI-10 regional area.
- The proposed amendment will provide for extending the maintenance while the city uses the system, and provide for additional usage of the system and components by Aviation for emergency communications.
- ESI Acquisition, Inc. is the creator of the WebEOC software solution and has become the industry leader for emergency management operations software because it is a web-based program that allows emergency managers to communicate with responders from multiple jurisdictions during large-scale planned events and crisis situations with up-to-date information, heightened visibility, and enhanced resource sharing.
- The State of North Carolina, the Federal Bureau of Investigation, the Federal Emergency Management Agency, and numerous U.S. States and local jurisdictions including Wake County, Iredell County, and Guilford County, currently operate their emergency management operations through WebEOC.
- A waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the city's best interest. A waiver has been approved for these services based on standardization and continuity of service.

- The new estimated value of the contract is \$970,000 through the five-year amendment #2 term with an estimated \$150,000 on-going annual expense for subscription and support services.
- Potential price adjustments may be considered based on legitimate and justified increases in the cost of doing business.

Charlotte Business INclusion

This contract is exempt under the CBI Program.

Fiscal Note

Funding: Charlotte-Mecklenburg Emergency Management Office and Aviation Operating Budget