



Charlotte-Mecklenburg Government Center 600 East 4th Street Charlotte, NC 28202

Legislation Details (With Text)

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On agenda: 12/11/2023 Final action:

Title: North Carolina 911 Board Grant

Attachments: 1. Budget Ordinance - 911 Board Grant

Date	Ver.	Action By	Action	Result
12/11/2023	1	City Council Business Meeting	Approve	Pass

North Carolina 911 Board Grant

Action:

Adopt a budget ordinance appropriating \$169,097.14 from the North Carolina 911 Board to the Emergency Telephone System Fund.

Staff Resource(s):

Johnny Jennings, Police Ryan Jackson, Police Kelly Alvarez, Police Ellen Thomas, Innovation & Technology

Explanation

- The North Carolina 911 Board (911 Board) has awarded the city a \$169,097.14 grant to partially fund the replacement of the voice logging recorder system used in the city's 911 center.
- Voice logging recorder software is required to record the 911 call taking process as defined in NC General Statute Section 143B-1400(7).
- The city regularly receives monthly disbursements from the State 911 Fund, which can be used for eligible expenses related to the maintenance and repair of 911 call talking and dispatch equipment. This grant from the 911 Board will be used to cover expenses that are ineligible to be covered by the city's regular 911 Fund disbursements.
- Newer hardware should increase the efficiency of providing recordings as needed to the public, as well as the efficiency of Quality Assurance programs, complaint investigation, and other internal uses of the data.
- The term of the grant agreement ends on December 31, 2024.
- No matching contribution from the city is required.

Fiscal Note

Funding: North Carolina 911 Board Grant

Attachment(s)

Budget Ordinance