



Legislation Details (With Text)

<b>File #:</b>	15-21510	<b>Version:</b>	1	<b>Name:</b>	
<b>Type:</b>	Consent Item	<b>Status:</b>		Agenda Ready	
<b>File created:</b>	10/29/2023	<b>In control:</b>		City Council Business Meeting	
<b>On agenda:</b>	11/27/2023	<b>Final action:</b>			
<b>Title:</b>	CATS Website Service Provider Agreement				

**Attachments:**

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------

**CATS Website Service Provider Agreement**

**Action:**

- A. Authorize the City Manager to negotiate and execute a contract with the Move Agency for the Charlotte Area Transit System website for an initial term of four years,**
- B. Authorize the City Manager to renew the contract for up to three, one-year terms with possible price adjustments and to amend the contract consistent with the purpose for which the contract was approved, and**
- C. Authorize the City Manager to purchase additional software licenses, services, maintenance, and support as required to maintain the system for as long as the city uses the system.**

**Staff Resource(s):**

Brent Cagle, CATS  
Brandon Hunter, CATS  
Rachel Gragg, CATS

**Explanation**

- CATS operates a public-facing content management system; however, it does not provide real-time information crucial for riders' convenience and planning.
- The proposed enhanced platform will strengthen transparency, offering riders access to real-time information by enabling direct communication between internal systems and the website.
- This improvement is crucial for meeting user needs and expectations by providing timely and accurate transit updates and data.
- Waiver of a competitive solicitation process for services may be granted on a limited basis when deemed appropriate and in the city's best interest.
- A waiver has been approved for these services based on a comprehensive understanding of the city's cyber-structure and ADA requirements.
- Pricing adjustments may be considered based on legitimate and justified increases in the cost of doing business. Any adjustments must be amended into the contract and signed by both parties.
- Implementation costs are estimated at \$297,912, on-going annual expenditures are to be \$94,800.

**Charlotte Business INclusion**

This is a contract with a waiver of solicitation and is exempt.

**Fiscal Note**

Funding: CATS Operating Budget