

EMERGENCY OPERATIONS CENTER (EOC) UPDATE FOR CITY COUNCIL



**CHARLOTTE MECKLENBURG EMERGENCY MANAGEMENT
JANUARY 11, 2021**

Mecklenburg County Community Lifelines Status

The Charlotte-Mecklenburg Emergency Operations Center (EOC) monitors the status of the health of our community during emergencies and disasters by using the Federal Emergency Management Agency's (FEMA) Community Lifelines framework.

FEMA created Community Lifelines to reframe incident information, understand and communicate incident impacts using plain language, and promote unity of effort across the whole community to prioritize efforts to stabilize the lifelines during incident response.


A lifeline enables the continuous operation of critical government and business functions and is essential to human health and safety or economic security.

- Lifelines are the most fundamental services in the community that, when stabilized, enable all other aspects of society to function.
- FEMA has developed a construct for objectives-based response that prioritizes the rapid stabilization of Community Lifelines after a disaster.
- The integrated network of assets, services, and capabilities that provide lifeline services are used day-to-day to support the recurring needs of the community and enable all other aspects of society to function.
- When disrupted, decisive intervention (e.g., rapid re-establishment or employment of contingency response solutions) is required to stabilize the incident.

Community Lifeline Conditions:

- Grey: Unknown
- Red: Severe Impact
- Yellow: Moderate Impact
- Green: Normal Operations

Category	Description	Status
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	<p><u>Transportation</u></p> <ul style="list-style-type: none">• Highway/Roadway/Motor Vehicle• Mass Transit• Railway <p>STATUS: GREEN</p>	<ul style="list-style-type: none">• CATS:<ul style="list-style-type: none">○ CATS is continuing to operate reduced routes due to lower volume.○ Lynx Light rail continues to operate on a Sunday schedule.○ Discussions are being held to increase routes to vaccination sites, if needed.○ CATS will accommodate transportation in cooperation with the Shelter Task Force, as needed.• Charlotte Douglas International Airport is seeing a steady increase in travel.• CDOT will start treating bridges and culverts around 3 p.m. Friday, January 8th, 2021 due to
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Safety and Security


- Law Enforcement/Security
- Fire Service
- Search and Rescue
- Government Services
- Community Safety


STATUS: GREEN

potential weather impacts and below freezing temperature expected for Saturday morning.

- CFD suffered the loss of a member in an off-duty motor vehicle accident the night of January 4th, 2021.
- CMPD:
 - Clarification of the alcohol sales and consumption under EO 181 was released by CMPD: Last call shall be at 9pm however consumption shall be permitted until 10pm closing.
 - CMPD is providing security for MCPH at vaccination locations as well as during transport and delivery.
 - CMPD is seeing a rise in COVID-19 related absences.
- The Mecklenburg County Detention Center has decreased amount of the inmate/staff population effected by COVID to 52.
- Mecklenburg County Sheriff's Office will be assisting at some COVID-19 testing sites with traffic control and security.
- Mecklenburg County courts:
 - Jury trials have been suspended.
 - Ways to conduct virtual hearings are being explored.
 - The traffic offense service window is closed.
 - A meeting occurred January the 6th, 2021 to discuss how courts will be operated in the short term.
- Medic has seen an increase in call volume and transports.
- First Responder vaccinations:
 - First Responder registration for vaccinations are ongoing to include all departments in Mecklenburg County. Appointments are being made through Mecklenburg County Public Health.
 - Mecklenburg County Fire Marshal's Office will be the point of contact after hours for town police and fire. They are compiling the list for county fire personnel that wish to take the vaccine.

		<ul style="list-style-type: none"> Charlotte Mecklenburg Schools (CMS): <ul style="list-style-type: none"> CMS has voted to revert to an all virtual format until January 19th, 2020 except for Pre-K students. A refresher session for COVID-19 protocols will take place with all CMS system principals prior to in person learning resuming. Some school sports are resuming.
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	<p><u>Food, Water, Shelter</u></p> <ul style="list-style-type: none"> Food Water Shelter Agriculture <p>STATUS: GREEN</p>	<ul style="list-style-type: none"> The shelter task force is working to expand hotel space due to the possibility of winter weather. VOAD is working with food pantries to ensure that their needs are met. VOAD continues to work with Atrium Health to distribute cloth mask. To date they have assisted with 2 million masks being distributed through 9 “mask teams”. VOAD is preparing if the need arises to deploy volunteers at vaccine sites to assist with logistical needs. Team Rubicon continues to assist Loaves and Fishes.
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	<p><u>Health and Medical</u></p> <ul style="list-style-type: none"> Medical Care Public Health Patient Movement Medical Supply Chain Fatality Management <p>STATUS: RED</p>	<ul style="list-style-type: none"> 56 congregate care sites reporting outbreaks (as of 01/08/2021) <ul style="list-style-type: none"> 29 Nursing Homes 21 Residential/group homes 1 correctional facility 5 educational clusters Isolation/quarantine Hotel Census: 32 guests Social distancing hotel census: 283 CFD Logistics Update: <ul style="list-style-type: none"> PPE stock is good. All orders have been filled. Mecklenburg County Public Health (MCPH): <ul style="list-style-type: none"> Approximately 3 in 4 reported COVID-19 cases in Mecklenburg County were adults ages 20 to 59 years old. Approximately 8 in 10 have met CDC criteria to be released from isolation.
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- Approximately 1 in 20 reported cases in Mecklenburg County were hospitalized due to their COVID-19 infection.
- During the past week, an average of 793 laboratory confirmed infections per day were reported compared to the 14-day average of 699 confirmed infections. This represents an increase over the last 14 days.
- During the past week, an average of 16 percent of individuals who were tested in Mecklenburg County were positive for COVID-19. This represents an increase trend over the last 14 days.
- During the past week, an average of 508 individuals with laboratory confirmed COVID-19 infections were hospitalized at acute care facilities in Mecklenburg County. This represents an increase over the last 14 days.
- Over 1,600 vaccinations have been given.
- Phase 1A will end and Phase 1B has started however those who fall under phase 1A will still be able to make appointments.
- MCPH has received 5,000 appointments for vaccinations. All January appointments are currently full.
- Discussions are ongoing with Starmed about staffing for vaccination sites.
- Mecklenburg County Health plans to hold vaccination clinics six days a week through January it has moved to the Bojangles Arena.
- 40-45 county fire department EMT's will receive training on administering vaccine.
- A "task force" of health care workers successfully visited an area long term care facility to administer 85 vaccines to residents More locations will be visited as vaccine is available.
- MCPH has brought on additional call center staff to assist the public with making vaccination appointments.
- Metrolina Healthcare Coalition (MHPC) Update:

- Area hospitals are seeing a rapid increase in census.
- Most facilities are at or near capacity and are frequently going on diversion. Both hospital systems have a line of communication to advise when this happens.
- South Carolina residents are causing an influx particularly at facilities in the south side of the county. MHPC is working with SC authorities to find a solution.
- Atrium Health:
 - Atrium has established three testing sites. CMPD is assisting with zone checks.
 - Atrium is at 94 percent capacity system wide with surge capacity in the “red status.”
 - Atrium has seen a positive test rate around 15 percent.
 - Atrium has administered 11,000 vaccines to employees.
 - Atrium started phase 1b as of January 6th, 2021.
- Novant Health:
 - Novant’s command centers have increased activity due to increase in census.
 - Novant has administered 11,000 vaccines to employee’s system wide.
 - Novant has seen a positive test rate around 15 to 20 percent for several days.
 - Novant is seeing staffing challenges and is evaluating provided services daily such as postponing surgeries and other services
 - Novant is testing phase 1b with a small amount and currently taking appointments.
- Atrium and Novant are seeing a record high admitted and ICU census.
- Ambulance bays are backing up at some facilities.
- The Charlotte Rescue Mission is reporting an Outbreak.
- CFD State Medical Assistance Team (SMAT), Medic, and some county fire departments are sending members through training to administer vaccinations.



Energy

- Power Grid
- Fuel

STATUS: GREEN

- Nothing to report




Communication


- Infrastructure
- Responder Communication
- Alerts, Warnings, and Messages
- Finance
- 911 and Dispatch

STATUS: GREEN

- Joint Information Center (JIC) is operating in a virtual format.
- JIC email address- charneckJIC@charlottenc.gov
- JIC calls have increased to three days per week.
- A strategic communication plan regarding vaccines has been developed by the JIC to allow for a coordinated, consistent message to the community.
- Policy Group calls will now be only on Mondays and Wednesdays.
- Governor Roy Cooper has signed executive order 180 which states face coverings shall be worn in all indoor public settings and limit public gatherings to 10 people indoors and 50 people outdoors. Face coverings should be used outdoors when social distancing of 6ft is not possible.
- As of Friday, December the 11th Executive order 181 took effect in the state of North Carolina. It requires all businesses to close from 10pm until 5am and alcohol sales will cease by 9pm daily.
- Gov. Cooper Signed Executive Order 183 that will allow delivery and carry out alcoholic beverages. ([FAQ's](#)).
- Charlotte Water has assembled a Customer Care Team that is telephoning customers with the highest delinquent balances to share information about available government funding assistance for utility bills. The Customer Care Team recruited and trained 137 employee ambassadors from across the utility to participate in a December outbound call campaign to reach targeted customers. More than 8,100 calls have been made since the program launched Friday, December 11th, 2020.
- PIOs are on-site at Bojangles throughout the week to coordinate media.

		<ul style="list-style-type: none"> Public Health held a virtual media update on January 7th, 2021 at 1:30pm.
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	<p><u>Hazardous Materials</u></p> <ul style="list-style-type: none"> Facilities HAZMAT Pollutants Contaminants <p>STATUS: GREEN</p>	<ul style="list-style-type: none"> Nothing to report.
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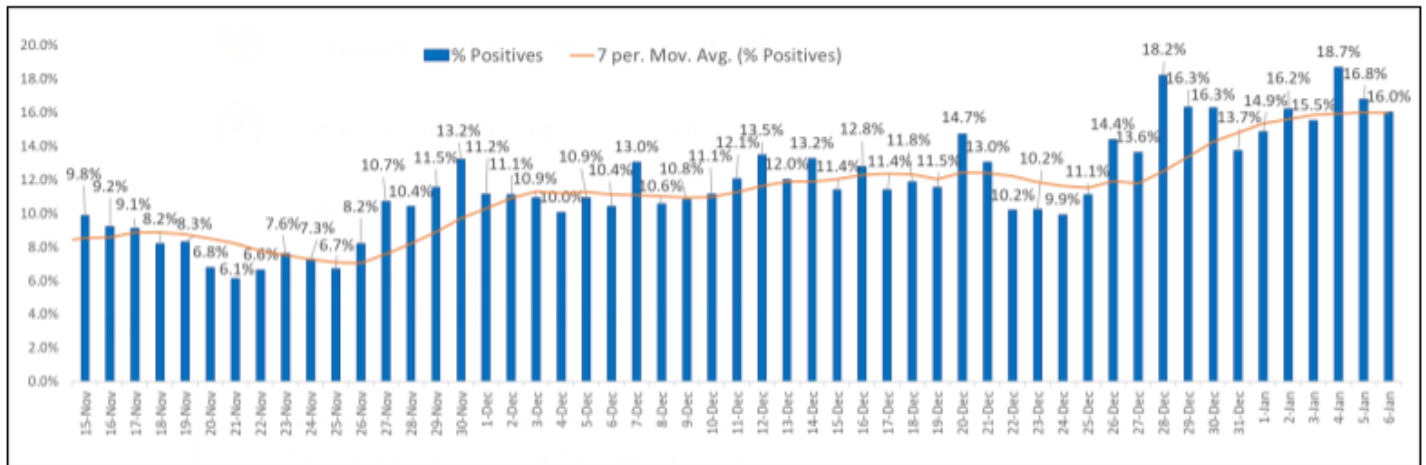
	<p><u>Local Economy</u></p> <p>STATUS: YELLOW</p>	<ul style="list-style-type: none"> The Unemployment rate for Mecklenburg County as of December 4th, 2020 is 6.7 percent compared to 3.3 percent for the same time in 2019.
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Data and Graphics

Total Confirmed Cases and Deaths in Mecklenburg County as of January 8, 2021

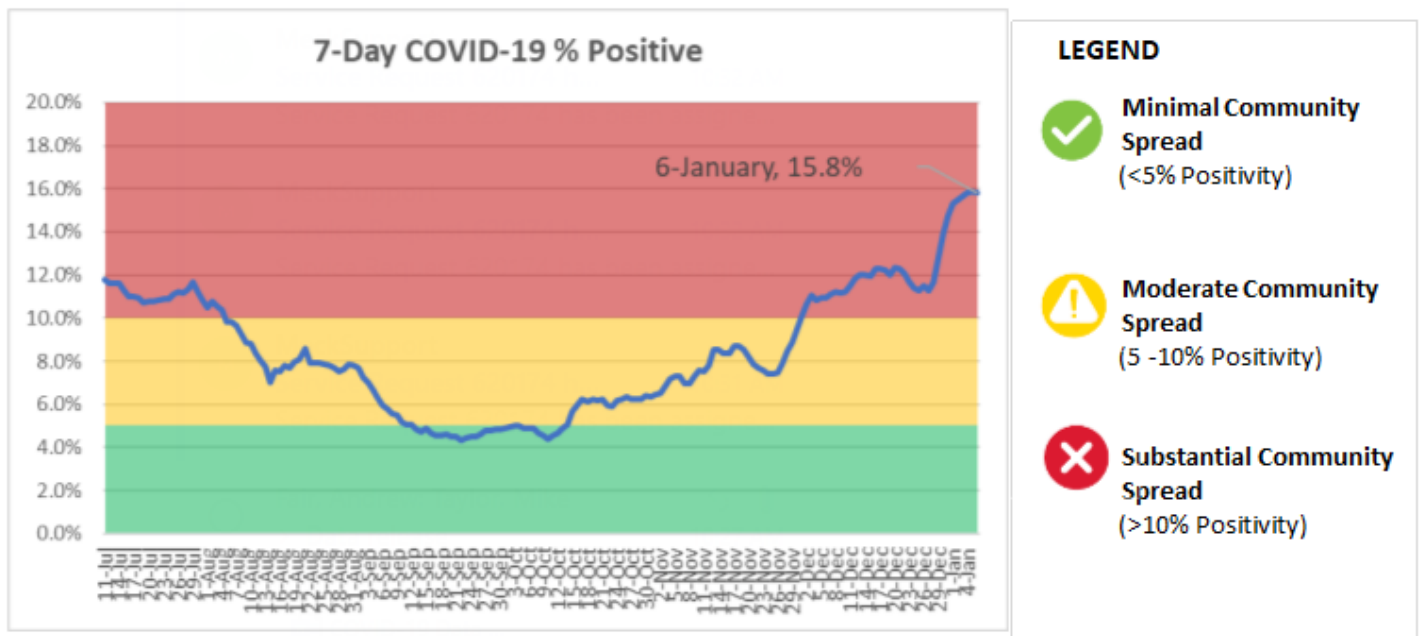
<p>Total Confirmed Cases</p> <p>68,863</p>	<p>Total Deaths</p> <p>618</p>
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Daily Percent Positive of Laboratory COVID-19 Tests as of January 6, 2021

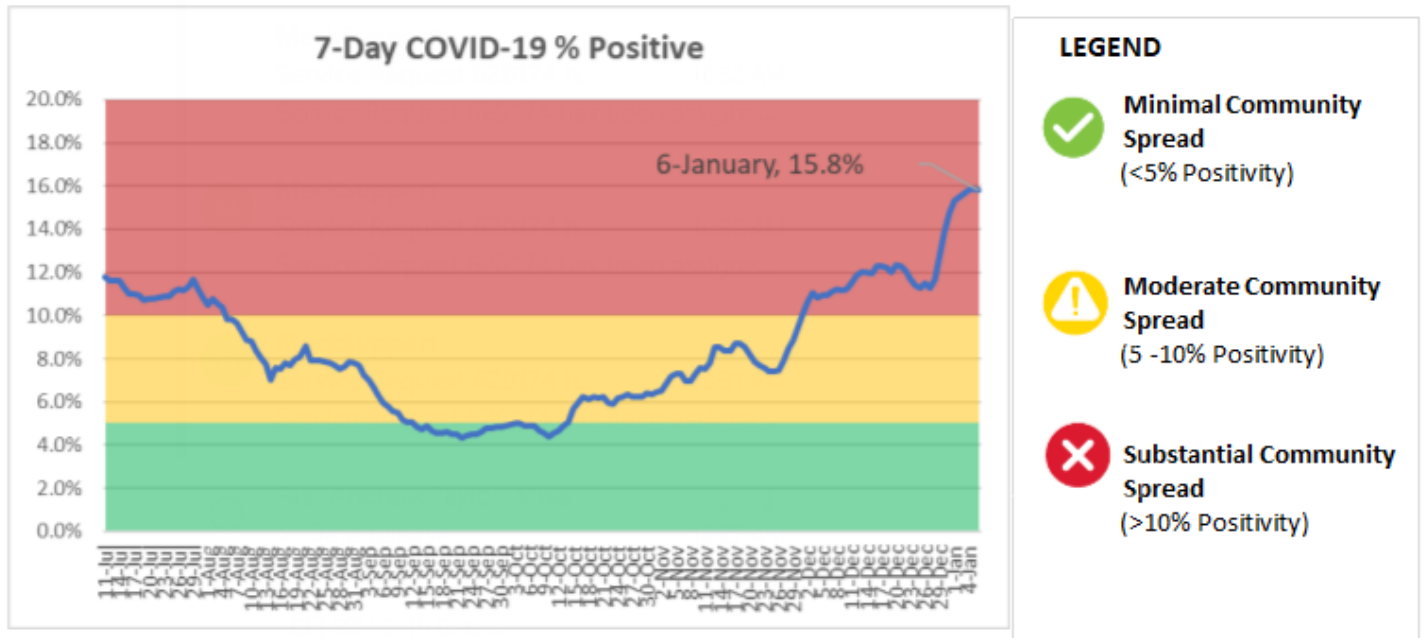


¹These data only include ELRs for molecular (PCR) tests submitted to NC DHHS for laboratories electronically submitting negative and positive COVID-19 results. Delays in ELRs may affect daily testing counts and positivity rates. Data reported within the past week should be considered preliminary and will be updated as new information becomes available.

COVID-19 Case Rate per 100,000 Residents (7-Day Average) based on cases reported to MCPH by date as of January 6, 2021

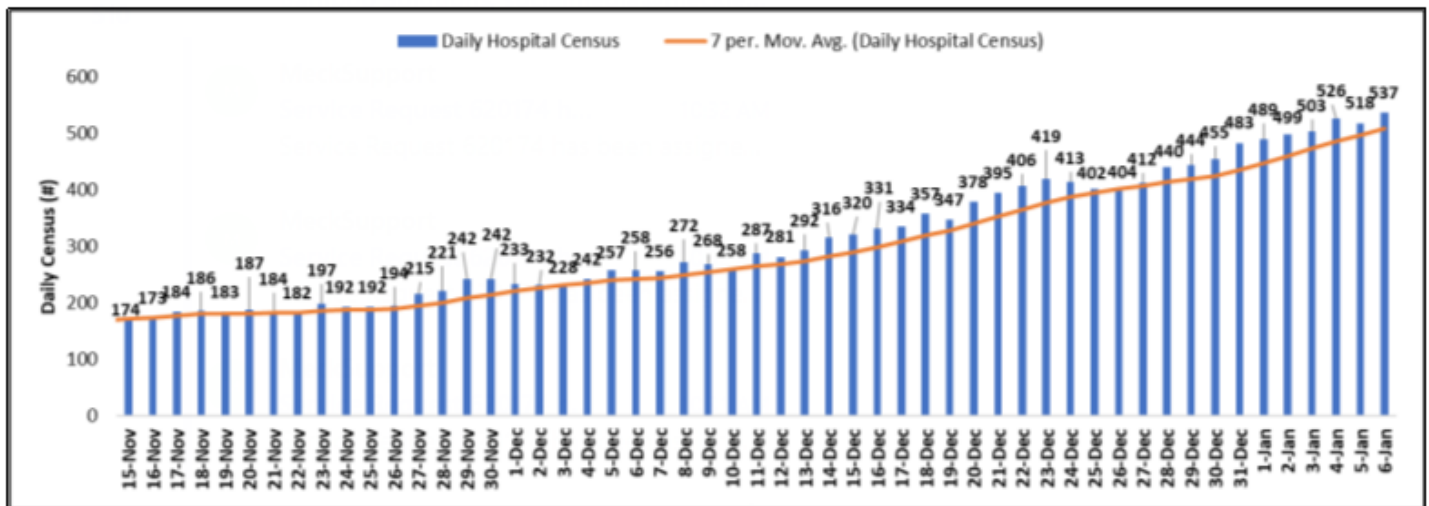


COVID-19 Percent Positivity Rate (7-Day Average) as of January 6, 2021



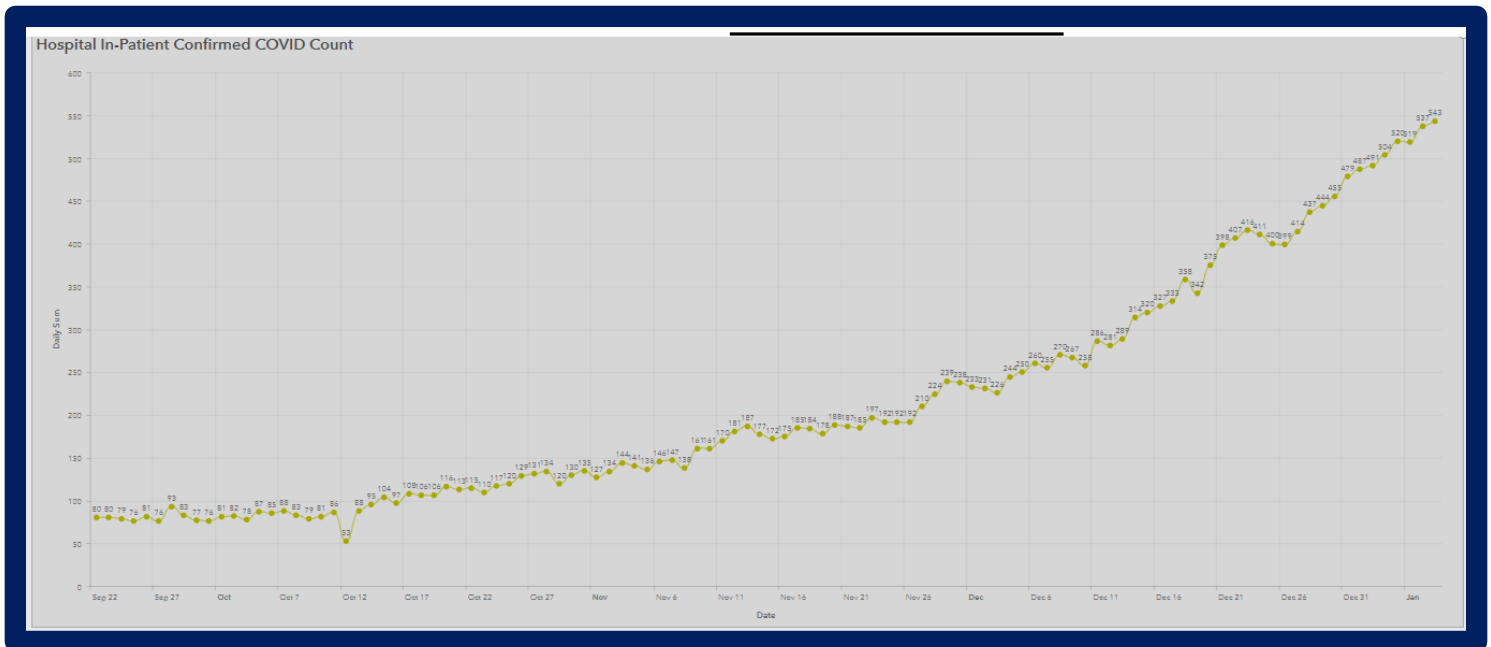
Daily Hospital Census of Patients with Laboratory Confirmed COVID-19

Daily Hospital Census of Patients with Laboratory Confirmed COVID-19⁵
(as of January 6, 2021)



⁵ Data include all patients hospitalized at Atrium Health and Novant Health acute care facilities in Mecklenburg County.

Hospital In-Patient Confirmed COVID Count as of January 6, 2021



COVID-19 Vaccination Information

Covid-19 Vaccinations:

Your best shot at stopping COVID-19.

YOU HAVE A **SPOT.** TAKE YOUR **SHOT.**

You have a spot, take your shot. A tested, safe and effective vaccine will be available to all who want it, but supplies will be limited at first. To save lives and slow the spread of COVID-19, independent state and federal public health advisory committees recommend first protecting health care workers caring for patients with COVID-19, people who are at the highest risk of being hospitalized or dying, and those at high risk of exposure to COVID-19. Keep practicing the 3 W's—wear a mask, wait six feet apart, wash your hands—until everyone has a chance to get vaccinated.

1a

Health care workers fighting COVID-19 & Long-Term Care staff and residents.

- Health care workers caring for and working directly with patients with COVID-19, including staff responsible for cleaning and maintenance in those areas
- Health care workers administering vaccine
- Long-term care staff and residents—people in skilled nursing facilities and in adult, family and group homes

1b

Adults 75 years or older and frontline essential workers.

There is not enough vaccine for everyone in this phase to be vaccinated at the same time. Vaccinations will be available to groups in the following order.

- Group 1:** Anyone 75 years or older, regardless of health status or living situation
- Group 2:** Health care workers and frontline essential workers 50 years or older*
- Group 3:** Health care workers and frontline essential workers of any age

* The CDC defines frontline essential workers as first responders (e.g., firefighters and police officers), corrections officers, food and agricultural workers, U.S. Postal Service workers, manufacturing workers, grocery store workers, public transit workers, and those who work in the education sector (teachers and support staff members) as well as child care workers

2

Adults at high risk for exposure and at increased risk of severe illness.

Vaccinations will happen by group in the following order:

- Group 1:** Anyone 65-74 years old, regardless of health status or living situation
- Group 2:** Anyone 16-64 years old with high-risk medical conditions that increase risk of severe disease from COVID-19 such as cancer, COPD, serious heart conditions, sickle cell disease, Type 2 diabetes, among others, regardless of living situation
- Group 3:** Anyone who is incarcerated or living in other close group living settings who is not already vaccinated due to age, medical condition or job function
- Group 4:** Essential workers not yet vaccinated*

* The CDC defines these as workers in transportation and logistics, water and wastewater, food service, shelter and housing (e.g., construction), finance (e.g., bank tellers), information technology and communications, energy, legal, media, and public safety (e.g., engineers), and public health workers

3

Students

- College and university students
- K-12 students age 16 and over. Younger children will only be vaccinated when the vaccine is approved for them

4

Everyone who wants a safe and effective COVID-19 vaccination.

For more information: YourSpotYourShot.nc.gov

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