

CATS Response to COVID-19

Since Wednesday March 25, CATS implemented a modified schedule

LYNX Blue Line

- Sunday schedule

Local Bus:



- Saturday schedule Monday-Saturday
- Sunday buses will run a Sunday schedule

Routes 42 Carowinds and 50 URP/CIC Shuttle
Monday through Friday on a special reduced schedule


Express and Regional Express:
Limited Express/Regional Express service
Express Routes 41X, 61X, 65X, 88X have not been operating. Customers directed to corresponding local routes.

Special Transportation Service: Service will operate for life essential trips only.


CATS Service Modifications
Effective March 25, 2020

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CATS Response to COVID-19

Cleaning Procedures

- On Monday, May 7, CATS added more cleaning procedures during vehicle layovers.
- Increases the sanitization efforts that went into effect on March 3.
- All passengers must deboard the bus
- Cleaning crews board to clean the vehicles
- Five minute wipe down of surfaces with hospital grade disinfectant


WE'RE INCREASING OUR CLEANING



CATS has begun implementing additional sanitation measures on buses and trains that will include cleanings during layovers at:


- Charlotte Transportation Center
- LYNX UNC Charlotte Main Station
- LYNX I-485 Station


This will require **ALL** passengers to exit the vehicle during the cleanings. Please leave the vehicle when requested to ensure we can effectively complete the cleaning.

Thanks for your cooperation!




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CATS Response to COVID-19


CATS Part In Safeguard Against COVID-19


As CATS works to keep buses operating for essential trips, we want to assist our customers with social distancing while riding.

When passengers enter:

- The yellow designated line indicates 6' from the operator.
- Asked not sit in the seats with an "X" on them and observe markings on the floor to indicate seats that are 6' apart
- CATS will work to ensure customer loads do not exceed 20 passengers per bus.
- All our riders are asked to follow the CDC guidelines and wear a mask.





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CATS Response to COVID-19

- CATS continues to evaluate and plan for the phased openings
- The health and safety of our employees and riders takes priority in determining future service levels and safety protocols.
- Operators have mask and shields


WEAR A FACE COVERING:




DIY t-shirt mask




handmade mask





bandana or scarf



But, leave the medical masks for healthcare workers.





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CATS Response to COVID-19

June 8th Service Change

- CATS evaluated routes for trips carrying more than 25 people
- Developed schedule that creates more headway consistency on LYNX Blue Line and 10 bus routes: 5, 7, 8, 9, 10, 11, 16, 21, 27 and 34
- Increased service lines up with corridors of opportunity: Beatties Ford Rd, West Blvd, and Albemarle Rd
- Express service will continue to be limited
- Removed seats on buses to allow for social distances
- Evaluation of service will be ongoing





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Looking Ahead

From Scenarios to Schedule


Scenario 1:




Scenario 2:




Scenario 3:



Refine



Determine Preferred Scenario




A new day


- Data driven approach to rethink bus network
- Focused goals on creating a system that is more approachable and convenient

Resource needs


- Allocate resources to critical routes
- Create flexibility to meet changing mobility demands


	Conservative	Current COVID-19	Optimistic
Social Distancing	10 customers per bus	20 customers per bus	20 customers per all buses
Revenues	(\$10.8 M)	(\$10.8 M)	(\$10.8 M)
Economic Index (% of ridership)	58%	45%	58%
BUS RESULTS	124 Peak Vehicles 207 Duties 1,025 Paid to Platform Time \$59,382	145 Peak Vehicles 234 Duties 1,00 Paid to Platform Time \$68,224	158 Peak Vehicles 262 Duties 1,006 Paid to Platform Time \$75,202
RAIL RESULTS	Vehicles People Hours of Services Duration	Vehicles People Hours of Services Duration	Vehicles People Hours of Services Duration


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Thank you




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