



## Text Message Archiving Summary

Public records requests (from businesses, law firms, community members and media) submitted:

- Average 453 total requests for 2017 and 2018
- 9% involve text messaging
  - Many requests do not specifically request text messages only; they request “all correspondence” including text messages

Complex requests often require more time, for example:

- CMPD / administrative/legal (Keith Lamont Scott, Encase)
- Hispanic CBI
- Economic Development (Panthers, LIDL, MLS, All-State, NewCo)

While each request is unique, a review of the historical records show an average request includes fewer than ten employees, the Mayor and City Council.

Estimated staff time: Average of 33 hours per week