



# Solid Waste Services

City Council Dinner Briefing  
December 11, 2017

# Purpose

- Provide an overview of what we do
- Discuss what it takes
- Highlights of specific services
- Discuss upcoming City Council action

## Who Do We Serve and How?

- Solid Waste services are provided for City of Charlotte:
  - Residents
  - Multi-family units
  - Small businesses
  - Charlotte Area Transit System
- Services provided through:
  - City crews
  - Contractual agreements
    - Cart Management
    - Recycling
    - Multi-family

## It is Not Just About Trash...

- Solid waste touches every neighborhood
- Solid waste employees are city ambassadors
- Engage the community
- Enhance neighborhoods



## Who We Serve...



217,000 curbside  
units served



125,000 multi-  
family units served

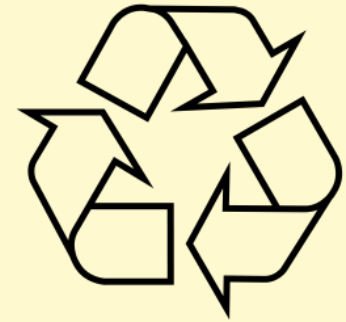
## Where It Goes...



314,000 tons refuse  
collected and disposed



57,000 tons yard waste tons  
collected and composted

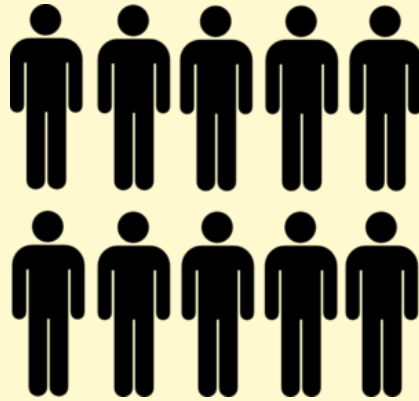


51,000 tons of collected  
and recycled

## What it Takes...



\$57.2 million  
operating budget



314 full-time positions  
and  
seasonal staffing  
through GoodWork



159 diesel refuse trucks  
28 compressed natural  
gas refuse trucks



# Curbside Services

- Weekly Residential Collection
  - Yard Waste
  - Garbage
  - Bulky Waste





# Special Services

- CATS Light Rail/bus stop support
- Central Business District (CBD) cleaning/maintenance
- Dead animal collection
- Litter picking
- Public receptacles collection
- Small business garbage collection
- Special events support
- Street sweeping



- Neighborhood cleanups
- Healthy Communities
- Food Too Good to Waste
- Community engagement  
“Meet & Eat”
- Druid Hills Neighborhood  
and Turning Point School  
Community Gardens
- Exploring circular  
economy initiatives





# Contractual Service Agreements

- Cart management program
  - Distribution and maintenance
    - Garbage Carts
    - Recycling Carts
- Curbside Recycling collection
  - Recycling
  - Single-Stream
  - Green/Orange Weeks



## Contractual Service Agreements (Continued)

- Weekly Multi-Family and Public Facilities Collection
  - Garbage
  - Recycling
  - Bulky Waste
  - Christmas Trees
- Current contract ends June 30, 2018
- Request for Proposals issued July 2017
- New contract will maintain current service level



## Next Steps

- Recommendation to award a three year contract with renewal options to Waste Pro of North Carolina to provide services for Multi-Family and Public Facilities Refuse Collection
- City Council consideration for approval scheduled for January 8, 2018



We Do More Than  
Solid Waste!

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