

**City Council Policy/Business/Consent Agenda Q&A's**  
**August 22, 2022**

Updated as of 3:30

<u>Submitted By:</u>	<u>Agenda Item # and Questions</u>	<u>Answers/Considerations</u>
<b>Policy Items</b>		
Phipps	<b>8. Sewer Backup Policy Revisions</b>  Why are we making this change retroactive?  How many claims would this affect dating back to January 2022?  What has been the average damage assessment by affected homeowners?	The change is retroactive to January 1, 2022, to cover payments made before the ratification of the revised policy and based on an understanding that a revision to the policy would be adopted.  Five claims from this timeframe.  The city does not have this figure since the damages have been capped previously at \$15K. The city did not collect data on the value above the threshold.
<b>Business</b>		
Winston	<b>16. Eastland Redevelopment Public Private Partnership</b>  What is the timetable for these improvements to be made? Expected date of completion?	The improvements associated with this RCA will be completed as part of the construction work already underway. Construction for the public infrastructure improvements is expected to take about 18 months to complete.
Winston	<b>17. Lease of City-Owned Property on Seigle Avenue</b>  This note is not tied to the lease. In the context of the adoption of this lease extension, approval of social districts, and public feedback staff should engage with Envision Charlotte to figure out a circular economic solution to produce and reclaim beverage containers to be used in social districts (in Charlotte and throughout NC.)	City staff (Sustainability and Solid Waste) have begun to engage with Envision Charlotte to explore opportunities to employ circular economy principles into social districts, should City Council move forward with them.
Winston	<b>18. Funds for Rental and Housing Stability Assistance</b>  Are these funds going to RAMP Charlotte program as well?	These funds will be distributed through DreamKey Partners. There are enough applications in the pipeline to utilize the new funds, so the Rent and Mortgage Assistance Program (RAMP) portal will not be reopened to Charlotte residents. Distribution of funds will be prioritized on households facing eviction and/or at risk of homelessness.

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Winston	<p><b>19. Lease at the Charlotte Transportation Center</b></p> <p>If we are going to redevelop the CTC in the short term then why are we extending leases for 5-years?</p>	<p>All new leases at the CTC contain an early termination clause, which allows CATS to terminate the lease upon 90 days written notice. The Tenants have all been informed and the lease provides them with notice that CATS will engage in a capital, public transportation project at the CTC that will likely result in the early termination of the lease. Tenants have been given a five-year term to provide CATS with flexibility in generating revenue before construction begins at the CTC. These details are provided in Section 1.6 of the Lease ("Landlord's Right to Terminate").</p>
Winston	<p><b>20. Interlocal Agreement for Youth Diversion Program Grant</b></p> <p>I understand that law enforcement interaction (CMPD &amp; DA) necessitates entry into this program. My question is why are law enforcement officers being utilized for confused meetings/mentoring/advising of these young people. Can we use subject matter experts whose skill sets are more in line with juvenile development to help guide those who participate in this program? What feedback to we have from CMS and DSS about this program?</p>	<p>Once an individual and their parent have agreed to be part of this program, a school resource officer will attempt to engage students once a week as a check-in/mentoring opportunity. Each officer provides a documented response of their encounter with each juvenile.</p> <p>Approximately 97 percent of youth attend CMS schools and this provides a great opportunity to continue building positive encounters. School Resource Offices (SROs) should make every effort to build positive and trusting relationships with students.</p> <p>CMPD contracts with several vendors to provide subject matter experts whose skill sets are in line with the specific program need/intervention for the juvenile. CMS and DSS have a representative on the Juvenile Crime Preventive Councils (JCPC) board.</p>
Winston	<p><b>21. Resolution Supporting a North Carolina Department of Transportation Safety Project</b></p> <p>Where is the u-turn going to be? Where is the data to show that will be a safer alternative?</p>	<p>The NCDOT safety recommendation includes installation of a concrete median to restrict left turns from Delta Lake Drive. Reducing left turn conflicts at intersections is a proven safety countermeasure, with published data confirming that simplifying driver decision-making reduces the potential for higher severity crash types. The proposed intersection modifications will not restrict turns from WT Harris onto Delta Lake, only left turns from Delta Lake. Motorists desiring to make lefts from Delta Lake Drive will make a right onto WT Harris, then a U-turn at either The Plaza to the north or Linda Lake to the south. CDOT supports this proposal, as it advances Vision Zero goals to eliminate fatal crashes and serious injuries.</p>

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		<p>The FHWA publication linked below includes study data on the benefits of reducing left turn conflicts, some of which was gathered in North Carolina.</p> <p><a href="https://safety.fhwa.dot.gov/provencountermeasures/pdf/02_Reduced%20Left-Turn%20Conflict%20Intersections_508.pdf">https://safety.fhwa.dot.gov/provencountermeasures/pdf/02_Reduced%20Left-Turn%20Conflict%20Intersections_508.pdf</a></p>
Winston	<p><b>24. Mecklenburg Soil and Water Conservation District Urban Cost Share Program</b></p> <p>Why is this appropriation so small?</p>	<p>The allocation for this program is based on the historical and anticipated demand for the grants. The projects generally involve planting vegetation along stream banks; although this is not expensive compared to other forms of investment by Storm Water Services, the program does require 25% participation in the cost by the property owner. This program aligns well with Storm Water Services goals to improve surface water quality and would increase annual funding as demand increases.</p>
<b>Consent Items</b>		
MPT Eiselt	<p><b>25. Charlotte Transportation Center Design Reimbursement</b></p> <p>Pull for a separate vote.</p>	Noted.
Phipps & Winston	<p><b>26. Violence Interruption Services</b></p> <p>What success stories can you point to under the program thus far? (Phipps)</p> <p>Please provide the data and summary of data so far collected from our violence interruption efforts. (Winston)</p>	<p><u>Background</u></p> <p>Alternatives to Violence (ATV) is a violence interruption program launched in August 2021 by Youth Advocate Programs, Inc. (YAP) under contract with the City of Charlotte and with funding from GreenLight Fund, WellsFargo, and Mecklenburg County. The program currently serves the Beatties Ford Road corridor from its intersections with I-85 and Highway 16 to Lasalle Road and I-77.</p> <p>The ATV program is based on Cure Violence Global's evidence-based violence reduction model. The methodology is specific, based in public health principles, and uses data to target areas and individuals that are most likely affected by violence. Interrupters are community members and trusted messengers who use their credibility and relationships to mediate conflict and stop violence before it happens. Interrupters work in their neighborhoods, talking to people on the street, during the times that violence is known to happen. Outreach specialists maintain a caseload of persons they support in receiving services and resources to prevent future violence.</p> <p><u>Summary of violence interruption efforts / Success Stories</u></p> <p>The ATV program team experienced significant staff transition in the winter of 2022. Below is a snapshot of program activities from January to July 2022. Additionally, the city has contracted</p>

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		<p>with UNC-Charlotte’s Urban Institute to conduct a comprehensive multi-year evaluation of the ATV program at the Beatties Ford Road corridor pilot site.</p> <ul style="list-style-type: none"> <li> <b>Program Participants - 19 (16 participants for the month of July)</b>  Program participants are residents identified as being at a high/highest risk of committing or being a victim of a violent crime. Participants go through an initial risk/needs assessment and develop goals they will work on with YAP. </li> <li> <b>Other Key Community Members Engaged – 398</b>  Key community members are residents regarded as important to the success of the program (reducing violence), but are not deemed as being the highest risk. </li> <li> <b>Mediations completed – 45</b> </li> <li> <b>Events for Program Participants – 2</b> </li> <li> <b>Events open to the public (includes a back-to-school event held on 8/20/22) – 8</b> </li> <li> <b>Public Education materials distributed: 749</b> </li> <li> <b>Success Stories</b> <ul style="list-style-type: none"> <li> In June 2022, the team was notified that a shooting occurred in the targeted area in the Beatties Ford Corridor. YAP quickly assembled and briefed on-site and then canvassed the immediate area in an effort gain an idea of what had taken place. Within six hours YAP teams had gained knowledge of the participants involved in the incident and were able to connect them to partnering agencies to provide support and services to the victims. Additionally, through effective community engagement skills and community respect, one of the persons involved in the incident expressed a willingness to work with a YAP violence interrupter. </li> <li> In July 2022, YAP staff assisted a woman in distress with an addiction problem who was trying to find help. The person expressed a desire to return to their home town (Philadelphia) but had no resources to do so. YAP was able to help this person – they found a shelter in Philadelphia, and purchased a bus ticket for them so that they could return to their home town and begin their journey of recovery. </li> </ul> </li> </ul> <p><u>News Stories</u></p> <ul style="list-style-type: none"> <li> <a href="https://www.wbtv.com/2022/06/30/violence-interrupters-looking-transform-lives-change-beatties-ford-area/">https://www.wbtv.com/2022/06/30/violence-interrupters-looking-transform-lives-change-beatties-ford-area/</a> </li> </ul>

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		<ul style="list-style-type: none"> <li>• <a href="https://www.wcnc.com/article/news/local/seeking-solutions-alternatives-to-violence-charlotte-nc-local/275-2c80788a-8676-4068-b8b2-ca5d9d3965ab">https://www.wcnc.com/article/news/local/seeking-solutions-alternatives-to-violence-charlotte-nc-local/275-2c80788a-8676-4068-b8b2-ca5d9d3965ab</a></li> <li>• <a href="https://www.wfae.org/crime-justice/2022-08-22/program-aims-to-curb-violence-without-police-but-with-experience-and-community">https://www.wfae.org/crime-justice/2022-08-22/program-aims-to-curb-violence-without-police-but-with-experience-and-community</a></li> </ul>
Winston	<p><b>27. Governor's Highway Safety Program Grant for Traffic Safety - Driving While Impaired Task Force</b></p> <p>Are we spending at least \$800k/year to provide transportation alternatives for people who are consuming alcohol at Charlotte eating-and-drinking establishments (behavior we encourage, promote, and invest in)?</p>	<p>Safe transportation options are a focus for many city services. Alcohol consumption cannot always be attributed to a bar, restaurant etc. Due to this, officers dedicated to the mission of keeping impaired drivers off the streets of Charlotte-Mecklenburg are needed.</p> <p>90–95% of crashes are attributed to impaired driving, distracted driving, and speeding. As part of Vision Zero, the grant funded DWI Task Force works to deter drunk driving and remove offenders from the roads to reduce crashes that occurs within Charlotte-Mecklenburg.</p>
Winston	<p><b>28. Off Duty Scheduling and Payment System</b></p> <p>Why does the city provide private security services when we constantly highlight that we don't have enough staff to provide our statutory law enforcement responsibilities?</p>	<p>In order to maintain safety and security at special events, many of the city's special events are staff by off-duty officers at the private sector's expense.</p>
Phipps	<p><b>31. Citywide Trip Hazard Removal Services</b></p> <p>How does the City inform residents on how to report trip hazards?</p>	<p>CDOT utilizes the City's website and CLT+ app to provide residents instructions on reporting sidewalk hazards. 311 staff and CDOT employees also respond to direct resident calls and can provide information related to sidewalk repairs. Not every trip hazard can be remediated by grinding so CDOT personnel evaluate every request and determine the best repair method.</p>
Winston	<p><b>35. Asphalt and Concrete Cleaning Services</b></p> <p>We have a lot of sidewalks. How/why are there no subcontracting opportunities?</p>	<p>These contracts provide street, driveway, and sidewalk cleaning services after the completion of CLT Water maintenance and repair projects. A goal waiver was provided for this project because there are no subcontracting opportunities. In addition, there are no certified firms who do this work.</p>

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		CBI staff attempted to reached out to Carolina Pressure Wash Co. to see if they would qualify for a SBE certification, the vendor never responded to CBI's outreach. CBI also attempted to reach out to Schettini Floor Solutions LLC with the goal of getting them registered as a MBE, the vendor never responded to CBI's outreach.
Winston	<b>44. Airport Sprinkler Upgrades</b>  Please provide a list of all of the potential subcontracting	<p>Potential subcontracting:</p> <ul style="list-style-type: none"> <li>• Fire protection (majority of the work)</li> <li>• Electric (small amount)</li> <li>• Drywall (small amount)</li> <li>• Plumbing (small amount)</li> </ul> <p>Painting (small amount, where the vendor did met some of the goal)</p> <ul style="list-style-type: none"> <li>• Acoustical ceiling, Ceiling (medium amount)</li> <li>• Mechanical (medium amount)</li> </ul> <p>As part of the contracting process CBI staff reviewed the documentation of the vendor's attempts to partner with subs, and awarded good faith efforts.</p> <p>Goals are set based on a legally vetted and approved process which includes the availability of firms for a specific scope of work based on their certification status. However, the goal setting process does not take into account the actual availability of firms to perform the work and lately there has been an impact on the sub market due to labor shortage and the amount of projects that are available to work on.</p> <p>Additionally, this project is in a secure area which requires badging and is overnight work, two limiting criteria for participation which has been exacerbated now with the labor shortage.</p>