

#ONEWATERSTRONG

CHARLOTTE WATER

CHARLOTTE
WATER

MISSION

Charlotte Water provides reliable, high-quality services to our community through valued employees, financial stability, and environmental stewardship.

VISION

To be a leading water utility, recognized for excellence and dedicated to our people, community, region, and environment



INFRASTRUCTURE FOR THE FUTURE

Support growth, mobility,
accessibility and reliability



SUSTAINABILITY

Regulatory compliance to protect
residents and waterways



EQUITY & INCLUSION

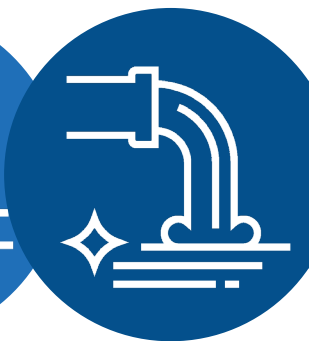
Provide services equitably
for the benefit of all

FISCAL YEAR 2021 STATISTICS



109.7

million gallons of
water pumped on
average each day



87.2

million gallons of
wastewater treated
on average each day



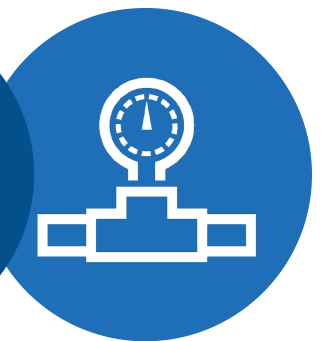
8,957

miles of water and
wastewater pipes
maintained



572

water main leaks
repaired



313,177

active and inactive
meters

AAA Rated by Moody's Investors Service, Fitch, and Standard & Poor's Financial Services

A gallon of water costs less than \$0.03

\$395.4 Million invested in capital project improvements

PROPOSED FY23 BUDGET

TOTAL FY22 BUDGET:

~\$534 million

31 TOTAL
ENHANCEMENTS:

26 RELIABLE
INFRASTRUCTURE

3 HIGH-PERFORMING
WORKFORCE

2 ENVIRONMENTAL
STEWARDSHIP



37% Operating
\$194,977,849

63% Capital
\$339,004,076

CAPITAL INVESTMENT PROGRAM \$2.65 BILLION



54% CAPACITY FOR
GROWTH
\$1,434,324,435



26% REHABILITATION
& REPLACEMENT
\$684,850,000



10% REGULATORY
REQUIREMENTS
\$260,300,000



7% COMMITMENT
TO PUBLIC
PROJECTS
\$183,800,000

3% UTILITY
SUPPORT
\$84,285,000

