CHARLOTTE MECKLENBURG HOME-American Rescue Plan (ARP) Allocation Plan

### Participating Jurisdiction: City of Charlotte

### Introduction

In September 2021, the U.S. Department of Housing and Urban Development (HUD) announced the allocation of \$11,566,784 in a new grant called the Home Investment Partnerships Grant American Relief Plan (HOME-ARP) to the City of Charlotte.

The purpose of HOME-ARP funds is to provide homelessness assistance and supportive services through several eligible activities. Eligible activities include acquisition and development of non-congregate shelter, tenant based rental assistance, supportive services, HOME-ARP rental housing, administration and planning, and nonprofit operating and capacity building assistance. A certain portion of HOME-ARP funds must assist people in HOME-ARP "qualifying populations", which include:

- Sheltered and unsheltered homeless populations
- Currently housed populations at risk of homelessness
- Those fleeing or attempting to flee domestic violence or human trafficking
- Other families requiring services or housing assistance to prevent homelessness
- Those at greatest risk of housing instability or in unstable housing situations

To receive funding, the City of Charlotte must develop and submit to HUD a HOME-ARP Allocation Plan, which describes the distribution of HOME-ARP funds and identifies any preferences for eligible activities. The development of the HOME-ARP Allocation Plan must also be informed through stakeholder consultation and community engagement.

### Consultation

#### Summarize the consultation process:

The City of Charlotte is committed to ensuring all Charlotte-Mecklenburg residents have the opportunity to learn, understand and provide comments regarding the HOME-ARP Allocation Plan. While developing the plan, the city consults with its housing and community development partners. These partners included nonprofit organizations, United Way, Veteran Administration, Inlivian and the Continuum of Care.

Based on partner feedback, a needs assessment, and gap analysis the city developed a draft plan which was made available for 15 days for review and comment online. Finally, City Council held a public hearing prior to approving the plan. Citizen engagement results in better plans that more wholly reflect the needs and aspirations of all Charlotteans.

### List the organizations consulted, and summarize the feedback received from these entities.

Agency/Org Consulted	Type of Agency/Org	Method of Consultation	Feedback
United Way Of Central Carolinas	Funder/Nonprofit	Email	Recommend funding: Eligible City of Charlotte residents receiving services through ESG-CV funds currently funded by the City of Charlotte and the State of North Carolina; United Way (Program Administration and Compliance), Socialserve (Housing), and case management agencies (existing nonprofits providing ongoing support); Continue to subsidize the rent for eligible families to ensure they have the time to continue their path to self-sufficiency; Continue to provide ongoing case management services and outpatient health services such as mental health, substance use, and primary healthcare along with job training, life skills assistance, and assisting with food insecurity; Continue to provide housing navigation services to clients to assist with subsidy, legal agreements, and landlord-tenant issues; Continue to provide overall program management to the agencies including fiscal sponsorship, direct client support, grant compliance, policy work, data collection, and evaluation activities.
Mecklenburg County	Funder/Local Government	Email	No Comment
Inlivian	Housing Provider/PHA	Email	No Comment
Veterans Administration	Housing Provider/VA	Email	No Comment
DreamKey Partners	Affordable Housing Developer/	Email	No Comment

	Nonprofit		
Salvation Army	Service Provider/ Nonprofit	Email	No Comment
Homeless Services Network	Community Advocate	Email	No Comment
Roof Above	Service Provider/Nonprofit	Email	No Comment
Charlotte- Mecklenburg Continuum of Care Agencies	Services Providers	Email	No Comment

### **Public Participation**

Describe the public participation process, including information about and the dates of the public comment period and public hearing(s) held during the development of the plan:

The Charlotte-Mecklenburg HOME-American Rescue Plan (ARP) Allocation Plan was made available online at <u>https://charlottenc.gov/HNS/Housing/Strategy/Pages/default.aspx</u> for public comment from February 24, 2022 through March 25, 2022.

The Charlotte City Council held a public hearing on the Charlotte-Mecklenburg HOME-American Rescue Plan (ARP) Allocation Plan on February 28, 2022. Citizens were able to sign up to speak, by signing up online at <u>https://charlottenc.gov/CityClerk/Pages/Speak.aspx</u> or calling 704.336.2248 for assistance.

### Summarize the comments and recommendations received through public participation process:

One recommendation was made to use funding to continue to support households (financial assistance and case management) that received ESG-CV funds to ensure housing stability through a partnership with United Way, Socialserve and Case Management Agencies.

### Summarize the comments or recommendations not accepted and state the reasons why:

Recommendation was accepted.

<b>Needs Assessment</b>	and Gap	s Analysis
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		Homeless											
	Current Inventory				Homeless Population			Gap Analysis					
	Fam	ily	Adults	its Only Vet						Family		Adults Only	
	# <u>of</u> Beds	# <u>of</u> Units	# <u>of</u> Beds	# <u>of</u> Units	# <u>of</u> Beds	Family (Househ olds and Individu als) <sup>1</sup>	Adults (Individua Is)	<u>Only</u> Only (Individu als)	Victims of DV (Individ uals)	# <u>of</u> Beds	# <u>of</u> Unit s	# <u>of</u> Beds	# <u>of</u> Units
Emergency Shelter**	535	7	721	11	55*	<u>172;</u> 580	849	3	71	-45	N/A	-128	N/A
Transitional Housing	103	25	215	215	31*	<u>17:</u> 70	170	0	4	N/A	N/A	N/A	N/A
Rapid Re- Housing	679	211	178	139	36*	N/A	N/A	N/A	N/A	-514²	-154 <sup>3</sup>	-140 <sup>4</sup>	N/A
Permanent Supportive Housing	413	118	945	915	434*	N/A	N/A	N/A	N/A	-595	-166	-367 <sup>7</sup>	N/A
Other Permanent Housing	264	87	47	47	N/A	N/A	N/A	N/A	N/A	-112	-33	-37	N/A
Sheltered Homeless	638	32	936	226	86	<u>189;</u> 650	1025	3	75	N/A	N/A	N/A	N/A
Unsheltered Homeless	N/A	N/A	N/A	N/A	N/A	<u>0;</u> 0	269	0	5	N/A	N/A	N/A	N/A

Data: 2021 Point in Time Count and Housing Inventory Count

<sup>1</sup> For families, both the number of household and individuals are provided. This is because to identify the gap for permanent housing, the household is needed to align with the apartment unit (which could be a 1-bedroom or larger), rather than the number of beds.

<sup>1</sup> This number reflects a proportion (81%) of the difference between the total number of individuals in families experiencing homelessness on the night of the Point-in-Time Count and the total number of individuals in families experiencing chronic homelessness on the night of the Point-in-Time Count. This calculation is based upon the assumption that 81% of households experiencing homelessness will need rapid rehousing (short-term subsidy) which is the current composition of permanent housing beds.

<sup>1</sup> This number utilizes the same proportion of currently occupied permanent housing units to beds for family households.

<sup>1</sup> This number was calculated following the same method as used for families.

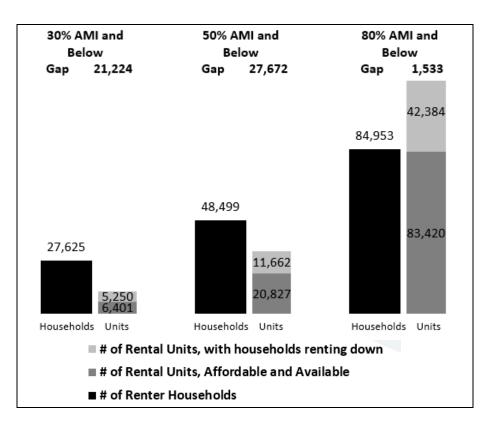
<sup>5</sup> This number reflects the total number of individuals in family households experiencing chronic homelessness on the night of the Point-in-Time Count, and therefore, likely in need of Permanent Supportive Housing. Like all data from the Point-in-Time Count, this is likely an undercount of the total need.

<sup>6</sup> This number reflects the total number of family households experiencing chronic homelessness on the night of the Point-in-Time Count, and therefore, likely in need of Permanent Supportive Housing. Like all data from the Point-in-Time Count, this is likely an undercount of the total need.

<sup>7</sup> This number reflects the total number of adult individuals (not in families) experiencing chronic homelessness on the night of the Point-in-Time Count, and therefore, likely in need of Permanent Supportive Housing. Like all data from the Point-in-Time Count, this is likely an undercount of the total need.

<sup>8</sup> Data included in this gap analysis is from the 2021 Point-in-Time Count, which reflects a snapshot of the number of people experiencing homelessness (need) and the number of beds available to temporarily and permanently house them (capacity). It is important to note that need and capacity not included as part of the Point-in-Time Count is not reflected in this data (which refers to both organizations and the time period for the rest of the year); therefore, this gap analysis represents a portion of the overall gap in the community.

#### **OPTIONAL Housing Needs Inventory and Gap Analysis Table**



The housing gap is calculated as the difference in the number of households and the number of affordable and available rental units at each level of AMI.

The gap in affordable rental housing is partly a function of rental mismatch – that is, households that are renting down in AMI level, either by necessity or by choice. In 2019, rental mismatch contributed to a gap at all levels of AMI, even at <80% AMI where there were more units (supply) than households (demand).

# Describe the size and demographic composition of qualifying populations within the PJ's boundaries:

As of December 31, 2021, there are 2884 individuals experiencing homelessness in Charlotte-Mecklenburg. This total includes 1839 single individuals (of which 77 are unaccompanied youth); and 326 families (comprised of 1069 people). Included in the total of 2884 individuals are 181 homeless Veterans, and 485 individuals who are experiencing chronic homelessness. From October 2021 through December 2021, the Charlotte-Mecklenburg Coordinated Entry System reported 1,749 households seeking housing assistance of which 1,434 were from households that were at imminent risk of homelessness or were currently experiencing homelessness.

In Charlotte-Mecklenburg, individuals who identify as Black/African American continue to experience homelessness at rates much higher than their proportion of the Mecklenburg County population (76% vs. 31%) while whites experience homelessness at a rate much lower than their prevalence in the population (4% vs 47%). Asian individuals have a prevalence of <1% in the homeless population but comprise 6% in overall population of Mecklenburg County. Individuals who identify as Hispanic/Latino have a prevalence of 4% in the homeless population but comprise 13% of the Mecklenburg County population. In addition, the average length of time to housing for individuals identifying as Black/African American was 405 days; this compares to 453 days for those who identified as white; and 369 days for those who identified as multiracial. For those who identified as Hispanic/Latino, the average length of time to housing was 386 days, versus 364 days for those who identify as Non-Hispanic/Non-Latino.

Between July 2020 and June 2021, 83,162 renter households were determined to be cost-burdened households. Cost burdened is defined as a household spending more than 30% of their income on housing related expenses. Additionally, 13,969 formal evictions were filed with 4,836 formal evictions granted (Note: Courts did not operate on normal schedule due to COVID-19 pandemic).

# Describe the unmet housing and service needs of qualifying populations, including but not limited to:

- Sheltered and unsheltered homeless population;
- Currently housed populations at risk of homelessness;
- Other families requiring services or housing assistance to prevent homelessness; and,
- Those at greatest risk of housing instability or in unstable housing situations:

As detailed in the Homeless Needs Inventory and Gap Analysis, there is a direct need for housing resources for approximately 650 households with at least one child; 1,294 for adult households without children; and 80 for persons who are fleeing domestic violence in addition to being unhoused. The availability of supportive services for these households as they transition into housing can greatly enhance the transition and help ensure that households retain their housing over time. In addition to these broad housing needs, there is a significant need for additional supportive housing inventory to meet the needs of chronically homeless adult households.

COVID-19 placed unusual hardships on households leaving many in positions of past due rent/utilities, facing eviction and/or having to move. Between March 2020 – December 2021, 19,500 distressed households were assisted with the City of Charlotte's COVID-19 emergency rental, utility and deposit assistance program.

Additionally, in 2021, Charlotte- Mecklenburg identified gaps in units available for households below 30% of AMI in Mecklenburg County, as 23,022, and in the Charlotte-Concord-Gastonia NC-SC MSA, as 41,923.

Identify and consider the current resources available to assist qualifying populations, including congregate and non-congregate shelter units, supportive services, TBRA, and affordable and permanent supportive rental housing:

Charlotte-Mecklenburg has continued to increase capacity in its crisis response system. Congregate shelters have expanded capacity in response to the COVID-19 pandemic. Non-congregate shelter options were added through local motels for clients who were highly vulnerable to COVID-19. In 2021, Charlotte-Mecklenburg had 1,673 emergency shelter beds which is an increase of 36% from 2020. This includes 120 beds for persons fleeing domestic violence. The 2021 Housing Inventory Chart shows Charlotte-Mecklenburg has 1,044 Permanent supportive housing units for chronically homeless households and 389 rapid re-housing units.

The City of Charlotte receives an annual allocation of HOME funds (\$3,191,443 in FY2021) to serve the City of Charlotte and Mecklenburg County. These funds are used to fund tenant based rental assistance, unit creation and create access to homeownership for low- and moderate-income households. The city also receives an annual allocation of Community Development Block Grant funds (\$5,952,854 in FY2021) and Emergency Solutions Grant funds (\$509,569 in FY2021) to serve households within the City of Charlotte. The annual allocation of Housing Opportunities for Persons with AIDS funds (\$3,029,512 in FY2021), a fourth funding source, is used to serve Cabarrus, Gaston, Iredell, Lincoln, Mecklenburg, Rowan and Union (NC), and Chester, Lancaster, and York (SC) counties. This funding is used to provide comprehensive housing services for persons living with HIV/AIDS and their families.

### Identify any gaps within the current shelter and housing inventory as well as the service delivery system:

Charlotte-Mecklenburg continues to struggle with resources available and affordable to households with low incomes, experiencing homelessness or at risk of homelessness.

As noted above, emergency shelter beds increased capacity in 2021, however even these resources are insufficient to meet the needs for all unsheltered households in our community. Also, without additional housing resources, households who can secure an emergency shelter bed are finding it difficult to successfully exit to affordable, permanent housing.

One of the largest gaps in Charlotte-Mecklenburg is a need for permanent supportive housing units that includes ongoing subsidy and supportive services. In December 2021, in Charlotte-Mecklenburg, 485 persons met HUD's definition of chronically homeless.

In Charlotte-Mecklenburg, real estate prices continue to out-pace wages. In 2021, it would take an individual making minimum wage (7.25/hr.) working 116 hours per week to afford a 1-bedroom unit at fair market rent. What limited inventory is available is leased or sold quickly and very often leaves those with more limited financial resources without housing options. Even households with housing choice vouchers often struggle to identify housing resources even with the assistance of landlord engagement and landlord incentives. The need for additional inventory of affordable housing, particularly for persons with limited means or transitioning out of homelessness, is a significant need in the community. Ongoing supportive services for households who are transitioning out of homelessness is critical to long-term housing stability and preventing returns to homelessness.

Supportive services are funded through a variety of sources including HUD Continuum of Care, Emergency Solutions Grant and HOPWA. Healthcare funding and other mainstream resources are leveraged to

provide supportive services to persons connected to housing programs. The Charlotte-Mecklenburg Continuum of Care follows a Housing First approach where supportive services are voluntary and driven by each household's specific service needs with a focus on housing stability and retention. Voluntary services include substance use treatment and counseling, behavioral health treatment, medical care, employment and educational services, life skills, assistance with obtaining benefits, in-home supportive services and general case management focused on maintaining stable housing. Dedicated supportive services that are flexible to meet the needs of tenants are a needed resource for new supportive housing units.

# Identify the characteristics of housing associated with instability and an increased risk of homelessness if the PJ will include such conditions in its definition of "other populations" as established in the HOME-ARP Notice:

The City of Charlotte has identified the following characteristics of housing associated with instability and an increased risk of homelessness:

- Previous History of Homelessness
  - In Charlotte-Mecklenburg, the percent of people who returned to homelessness after exiting to permanent housing increased from 17% (or 202 returns) in FY15 to 25% (or 724 returns) in FY20. The overall increase in returns to homelessness is primarily due to the increase in the number of returns from people who exited to permanent housing from emergency shelter. Returns to homelessness after exiting from emergency shelter increased from 22%(128)in FY15 to 33%(547) in FY20.
- Experiencing Severe Cost Burden Housing Housing instability and increased risk of homelessness is a high rental cost burden, or a household which is paying more than 30% of their income towards housing related costs. In the Charlotte MSA, this translates to a household having to make less than or equal to \$25,250 for a family of 4 (2021). Between July 2020 and June 2021, 83,162 renter households were determined to be cost-burdened households.
- At Risk of Homelessness and 50% at or below AMI Between July 2020 and June 2021, 13,969 formal evictions (this number is expected to be low as courts did not operate on normal schedule due to COVID-19 pandemic). Additionally, as of July 2021, an estimated 28, 174 renter households were behind on rent in Mecklenburg County. From October 2021 through December 2021, the Charlotte-Mecklenburg Coordinated Entry System reported 1,749 households seeking housing assistance of which 1,434 were from households that were at imminent risk of homelessness or were currently experiencing homelessness. For a family of 4, 50% of AMI is \$42,100 (2021).

### Identify priority needs for qualifying populations:

The priority needs among the qualifying populations are affordable, supportive housing, as well as supportive services including landlord/tenant liaison, street outreach and substance abuse treatment.

# Explain how the level of need and gaps in its shelter and housing inventory and service delivery systems, based on the data presented in the plan, were determined:

The City of Charlotte consulted with the local Continuum of Care around the local needs and gaps. The

Charlotte-Mecklenburg Housing & Homeless Dashboard and 2021 State of Housing Instability and Homelessness Report provided additional data.

### **HOME-ARP** Activities

Describe the method for soliciting applications for funding and/or selecting developers, service providers, subrecipients and/or contractors and whether the PJ will administer eligible activities directly:

The City of Charlotte released a Request for Proposals (RFP) for experienced non-profit agencies to provide rental assistance, supportive services and/or develop rental units/non-congregate shelters for HOME-ARP qualifying populations. The RFP was posted to the City's Housing website at: <a href="http://charlottenc.gov/HNS/Housing/RFP/Pages/Requests%20For%20Proposals.aspx">http://charlottenc.gov/HNS/Housing/RFP/Pages/Requests%20For%20Proposals.aspx</a> and the NC Interactive Purchasing (IPS) site at <a href="http://www.ips.state.nc.us">http://www.ips.state.nc.us</a>. Additionally, the Charlotte-Mecklenburg Continuum of Care distributed the RFP via their email and weekly digest. Prior to the release of the RFP, Charlotte City Council designated HOME-ARP funds to be used for substance use services. Charlotte Rescue Mission will be providing these services. The City of Charlotte will not administer any eligible activities directly.

If any portion of the PJ's HOME-ARP administrative funds were provided to a subrecipient or contractor prior to HUD's acceptance of the HOME-ARP allocation plan because the subrecipient or contractor is responsible for the administration of the PJ's entire HOME-ARP grant, identify the subrecipient or contractor and describe its role and responsibilities in administering all of the PJ's HOME-ARP program:

N/A

### **Use of HOME-ARP Funding**

	Funding Amount	cent of theGrant	atutoryLimit
Supportive Services	\$ 5,089,385		
Acquisition and Development of Non- Congregate Shelters	\$ -		
Tenant Based Rental Assistance (TBRA)	\$ 5,320,720		
Development of Affordable Rental Housing	\$ -		
Non-Profit Operating	\$ -	0 %	5%
Non-Profit Capacity Building	\$ -	0 %	5%
Administration and Planning	\$ 1,156,678	10 %	15%
Total HOME ARP Allocation	\$ 11,566,783		

### Additional narrative, if applicable:

N/A

# Describe how the characteristics of the shelter and housing inventory, service delivery system, and the needs identified in the gap analysis provided a rationale for the plan to fund eligible activities:

Charlotte has identified activities that will assist the vulnerable individuals and families in our community. The gaps analysis identified the lack of permanent supportive housing units as one of the major gaps in the Charlotte system. 46% of the HOME-ARP funding is proposed for tenant based rental assistance which will allow the community to provide an option for households in need of permanent housing. This use will also help fill the gap of too few housing vouchers to meet the needs in Charlotte. TBRA will provide four years of rental assistance while the households work with case managers to develop permanent housing plans. 44% of the funding is proposed to provide supportive services for qualified populations to prevent homelessness, or to enable qualifying households to obtain and maintain housing. These services will include case management, substance use treatment services, housing search and counseling, and landlord/tenant liaison.

### **HOME-ARP Production Housing Goals**

The City of Charlotte does not intend to use HOME-ARP funds to produce rental housing units.

### Preferences

# Identify whether the PJ intends to give preference to one or more qualifying populations or a subpopulation within one or more qualifying populations for any eligible activity or project:

The City of Charlotte has not established any preferences to one or more qualifying populations or a subpopulation within one or more qualifying population currently.

### **HOME-ARP Refinancing Guidelines**

The City of Charlotte does not intend to use HOME-ARP funds to refinance existing debt secured by multifamily rental housing.

#### CITY OF CHARLOTTE FY- 2021 (HUD PY20) Consolidated Plan FY-2022 (HUD PY21) Annual Action Plan Substantial Amendment

#### **Public Hearing & Draft Documents Review**

The City of Charlotte is requesting public input on a substantial amendment to the FY2021 Consolidated Plan and FY22 Annual Action Plan. The plans are Charlotte's application to receive federal funds under the U.S. Department of Housing and Urban Development (HUD) for the following entitlement grants: Community Development Block Grant (CDBG), Home Investment Partnership Act (HOME), Emergency Solution Grant (ESG), and Housing Opportunities for Persons with AIDS (HOPWA). The purpose of the documents is to provide planning and direction for the City's use of HUD funding for a five-year period and funding allocations including project descriptions for the current fiscal year.

The plans will be updated to include the HOME ARP Allocation Plan. The City of Charlotte received \$11,566,783 in HOME-ARP funding. The plan will detail the city's proposed activities to utilize the funding. The plans will also update the city's resale and recapture agreements.

The City of Charlotte would like your participation in the amendment of the FY2021 Consolidated Plan and FY22 Annual Action Plan. Please take advantage of this opportunity by reviewing a draft copy of the document.

City Council will hold a public hearing on the amendment on **February 28 beginning at 5pm**. The public hearing will be held at the Charlotte Mecklenburg Government Center located at 600 E 4th St., Charlotte, NC 28202. Accommodations can be provided upon request for people with disabilities, provided the request is made at least three days prior to the event.

Draft copies of the Plans will be available from **February 24, 2022, through** March 25, 2022. The plan is available at the following locations:

- www.charlottenc.gov/housing
- Housing & Neighborhood Services (Old City Hall) 600 E. Trade Street, Charlotte NC 28202
- By Mail, Call 704-336-2489 to request a copy

For special accommodations or to submit questions and comments, contact Warren Wooten at warren.wooten@charlottenc.gov or by mail at Action Plan Comments, Housing & Neighborhood Services, 600 E. Trade Street, Charlotte NC 28202.

The North Carolina Fair Housing Act makes it illegal to discriminate in housing because of race, color, religion, sex, national origin, physical or mental handicaps, or family status (families with children). If you feel you have been victim of discrimination, please contact the Charlotte Community Relations Committee at 704-336-5160. W00000000

Publication Dates



Plan Consolidado Año Fiscal 2021 (HUD PY20) Plan de Acción Anual Año Fiscal 2022 (HUD PY21) Enmienda Sustancial

### Audiencia Pública y Revisión de Borradores de documentos

La Ciudad de Charlotte solicita la opinión del público sobre una enmienda sustancial al Plan Consolidado del Año Fiscal 2021 y al Plan de Acción Anual del Año Fiscal 2022. Los planes son la solicitud de Charlotte para recibir fondos federales bajo el Departamento de Vivienda y Desarrollo Urbano de los Estados Unidos (HUD) para las siguientes subvenciones: Community Development Block Grant (CDBG), Home Investment Partnership Act (HOME), Emergency Solution Grant (ESG) y Housing Opportunities para personas con SIDA (HOPWA). El propósito de los documentos es proporcionar planificación y dirección para el uso de los fondos de HUD por parte de la Ciudad durante un periodo de cinco años y asignaciones de fondos que incluyen descripciones de proyectos para el Año Fiscal actual.

Los planes se actualizarán para incluir el Plan de Asignación HOME ARP. La Ciudad de Charlotte recibió \$11,566,783 en fondos HOME-ARP. El plan detallará las actividades prpuestas por la ciudad para utilizar los fondos. Los planes también actualizarán los acuerdos de reventa y recuperación de la ciudad.

La Ciudad de Charlotte desea su participación en la enmienda del Plan Consolidado del Año Fiscal 2021 y el Plan de Acción Anual del Año Fiscal 2022. Aproveche esta oportunidad revisando una copia preliminar del documento.

El Concejo Municipal llevará a cabo una audiencia pública sobre la enmienda el 28 de febrero a partir de las 5:00 p.m. La audiencia pública se llevará a cabo en el Centro de Gobierno de Charlotte Mecklenburg ubicado en 600 E 4th Street Charlotte, NC 28202. Si desea acomodaciones especiales para personas con discapacidad favor solicitarlas al menos tres días antes del evento.

Las copias preliminares de los Planes estarán disponibles desde el 24 de febrero del 2022 hasta el 25 de marzo del 2022. El plan está disponible en:

www.charlottenc.gov/housing Housing & Neighborhood Services (Old City Hall) 600 E. Trade Street, Charlotte NC 28202 Para solicitar una copia por correo llame al: 704-336-2489

Para acomodaciones especiales o preguntas y comentarios contacte a: Warren Wooten at warren.wooten@charlottenc.gov o por correo a Action Plan Comments, Housing & Neighborhood Services, 600 E. Trade Street, Charlotte NC 28202.

La ley de Equidad de Vivienda de Carolina del Norte establece que es ilegal discriminar en la vivienda por motivos de raza, color, religión, sexo, nacionalidad, discapacidades físicas o mentales o situación familiar. Si cree que ha sido víctima de discriminación, contacte a el Comité de Ralaciones Comunitarias de Charlotte al 704-336-5160.