

# Performance Management Framework

FEBRUARY 5, 2024

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## Today's Objective

### ◀ Review policy goals and objectives from the Annual Strategy Meeting

- *Seeking Committee consensus to move forward with development of measures*

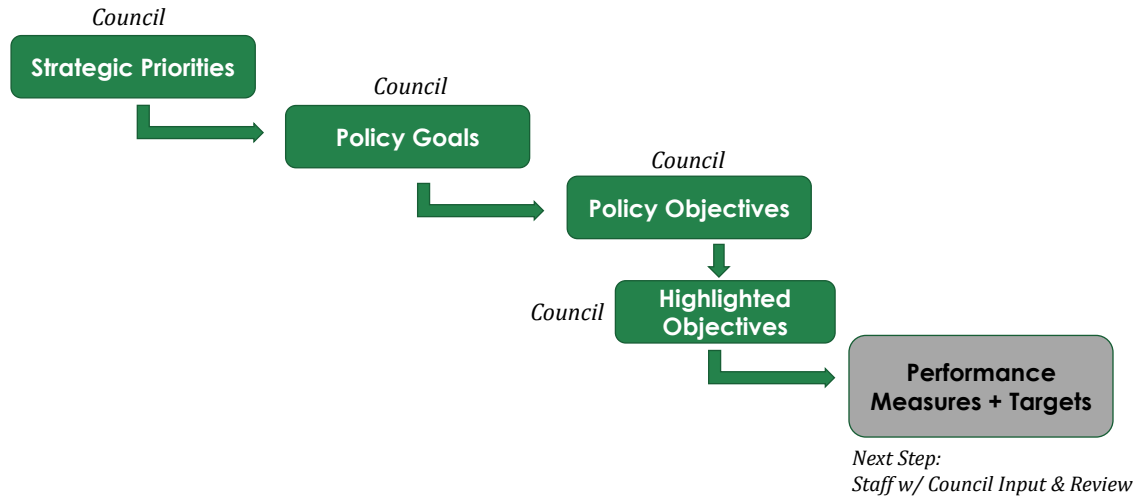
### ◀ Discussion

- Insights from looking at the full set of goals and objectives
- Goals/objectives that are not included in previously approved council plans
- Areas needed for clarification

### ◀ Understand next steps

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## Where We Are Headed



## Review: Output from Annual Strategy Meeting

Strategic Priority	Policy Goal	Policy Objective
<b>Safe Communities</b>	Comprehensive Plan Goal 1: 10-Minute Neighborhoods	Increase the percentage of households, both new and existing, within a 10-minute walk, bike, or transit trip of family sustaining wage jobs
	Strategic mobility plan: vision zero/safe	Collaborate across governmental agencies and community stakeholders focused on strategies for community engagement, data analysis, and equity: <ul style="list-style-type: none"> <li>• create safe streets for all users</li> <li>• design for safety</li> <li>• plan for safety</li> </ul>
	Violence Framework: Interrupt Violence	This strategy recommends the creation for a violence interruption program. The program will employ and train Charlotteans with ties to specific neighborhoods to de-escalate situations before they turn violent. This focuses on: <ul style="list-style-type: none"> <li>• interrupting violence before it begins</li> <li>• connecting individuals who present the highest risk for committing or becoming victims of violent crime to resources, services and opportunities</li> <li>• changing community ideas around the normalization of violence</li> </ul>

## Review: Output from Annual Strategy Meeting

Strategic Priority	Policy Goal	Policy Objective
<b>Great Neighborhoods</b>	Comprehensive Plan Goal 3: housing access for all	Increase the number of homeownership opportunities for low to moderate income households, especially in areas with low access to housing opportunity score, as identified by the equitable growth framework
	Comprehensive Plan Goal 7: integrated natural and built environment	Increase the number of developments utilizing green building practices or receiving green building certifications
	Comprehensive Plan Goal 9: retain our identity and charm	Improve jobs-skills match in and near areas with residents who may be vulnerable to displacement
	Strategic Mobility Plan: equitable	Engage our community <ul style="list-style-type: none"> <li>• strengthen meaningful engagement and communication</li> <li>• build and maintain community relationships</li> <li>• provide high-quality customer service</li> </ul>

## Options for Consideration – select one from each

Strategic Priority	Policy Goal	Policy Objective
<b>Great Neighborhood</b>	Comprehensive plan goal 2: neighborhood diversity	Increase the score of overall access to housing opportunity metrics for the city
	Comprehensive plan goal 3: Housing Access for All	Retain the number of naturally occurring affordable and workforce housing units in the community by managing changes within existing neighborhoods
	Housing Charlotte Framework	Expand the supply of affordable rental housing opportunities, with a focus on households earning below 60 percent median income and expanding access to opportunity.
<b>Safe Communities</b>	Comprehensive Plan Goal 6: Healthy, Safe, And Active Communities	Improve public safety and public safety perceptions through annual reduction in violent and property crimes (included in GN,SC)

# Next Steps

Timeline	Topic/Activity
February 5, 2024 Committee Meeting	<ul style="list-style-type: none"><li>Committee consensus and endorsement of goals and objectives</li></ul>
February 2024	<ul style="list-style-type: none"><li>Staff explore appropriate performance measures aligned to approved goals and objectives</li></ul>
March 4, 2024 Committee Meeting	<ul style="list-style-type: none"><li>Staff return with more information on performance measures</li></ul>
May / June 2024	<ul style="list-style-type: none"><li>Council approves Performance Measure Framework through the FY 2025 budget process</li></ul>

Questions?