City Council Policy/Business/Consent Agenda Q&A's September 22, 2025

Submitted By	Agenda Item # and Questions	Answers/Considerations
,		t Items
Mayfield	27. City Vehicle and Equipment Graphics Services	The scope of this contract is for a service and does not fall under the re-bid requirement.
	Why did this go back out for bid when only 1-bid was received?	The North Carolina statue (G.S. 143-132) that requires re-bid when only one bid received only applies to contracting and repair contracts.
Mayfield	#36, #37 & #38 Storm Water Repair and Improvement Projects Are all going to Onsite Development, outside of pricing what are the difference in these bids to ensure equitable disbursements of tax dollars to local businesses?	State procurement laws require contracts to be awarded to the lowest responsive, responsive bidder for construction bids. Please note that STW uses a wide variety of construction contracts (large, small, informal, unspecified, collectives, etc.) to attract as many bidders as possible. Charlotte Water recently hosted a One Water CIP forum to increase awareness of project opportunities.
Mayfield	41. Airport Fire Protection Equipment Inspections and Maintenance Services Why did this not go back out to bid when only bid was received?	The scope of this contract is considered a service contract and not a construction or repair contract, North Carolina procurement laws do not require a minimum number of bids.
Mayfield	43. Airport Master Plan Professional Services The alliance is currently raising \$3M for community engagement in regard to the light-rail, what is the anticipated outreach for this as this seems like a low dollar to ensure accurate community engagement?	The CLT Airport Master Plan Update will include an indepth scope for community engagement. The scope is designed to ensure meaningful participation from internal stakeholders, external partners, and the general public. The scope outlines the creation of a comprehensive Stakeholder Engagement and Community Outreach Plan that identifies key groups, communication platforms, timelines, and responsibilities. Public involvement will include up to eight workshops, advisory committee meetings, City Council briefings, and supplemental stakeholder sessions, all structured to gather feedback at critical project milestones. A dedicated master plan website will further support outreach by providing project information, interactive tools, and opportunities for public input. Collectively, these efforts aim to foster inclusive dialogue, transparency, and consensus-building throughout the

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Mayfield	46. Refund of Property Taxes For the large \$ repayments to businesses are these for separate locations? If so, please have staff start providing the addresses along with the business names for these refunds.	Information for the tax refunds is provided to the city by the Mecklenburg County tax office and does not include parcel numbers. However, the county typically bills for each property separately and the refunds listed are based on a specific bill and specific year. The county derives each entry off a specific bill and the action. One specific property may on the listing multiple times if there were more than one tax year being refunded for that property. The larger amounts may occur for a business property where the property tax was paid in advance and then the property sold, creating the need to refund.
	Busines	ss Item
Aimora	11. Municipal Agreement with Professional Police Services, Inc. Will PPS be bound by CMPD's standards of	PSS has incorporated CMPD standards and operational procedures into its company policies and procedures, ensuring consistency with CMPD's established practices. This alignment not only enhances the professionalism of
Ajmera	operations and procedures - including training and reporting protocols? If not, what parallel or alternative standards will apply?	PSS officers it also guarantees that PSS, along with CMPD officers, are held to the high standards set forth by North Carolina Training and Standards. It is important to note that while PSS is not subject to
Mayfield	Will PSS be bound by CMPD Standards of Operations & procedures; will they be held accountable by the Civil Service Board or will they be covered by Qualified Immunity?	the City of Charlotte's Civil Service Board for review, the Attorney General Office has a dedicated Company Police Administrator assigned to the program. This individual plays a crucial role in overseeing all company police offices, campus police officers, and special police officers throughout the state. The oversight provided by the Company Police Administrator, ensures a rigorous review process that upholds accountability and transparency.
		The program is governed by the provisions of NC General Statute 74C, and the Company Police Administrator actively reviews the actions of company police officers.
		In addition, PSS has established an Internal Affairs Unit and an Investigative Division that further scrutinizes its employees' actions, promoting a culture of integrity and accountability.
		PSS policies and procedures along with state mandated training, underscores the commitment of PSS to meet and exceed law enforcement standards. This commitment helps to foster public trust and confidence in their operations.

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Peacock	 11. Municipal Agreement with Professional Police Services, Inc. 1. Geographic Scope The staff write-up references expansion to areas adjacent to the CTC, East Trade Street, sidewalks, and transit centers (CTC, Eastland, Rosa Parks) with maps included. However, the MOU itself makes no mention of the rail trail corridor & the significant amount of distance that covers of our system. This omission seems significant—can you clarify why it is excluded & maps are not provided? 	The MOU references the resolution/RCA and includes the rail trail and all rail stations as well as areas directly adjacent to CATS transit facilities. CATS did not include maps for all of this because of the size and scope of the area(s) included in this mutual aid agreement.
	 Coverage of Hotspot Areas I have requested (8/25)—and was told (9/2) that we would receive—data on criminal activity across both the light rail and bus systems. Shouldn't the municipal agreement also be specific to identified hotspot crime areas, not just the transit centers? Why not include all light rail stops, bus stops, parking lots, and known hotspots where there is persistent activity tied to crime, drugs, homelessness, and prostitution? 	Staff are compiling the requested crime statistics. Please note, that the original request was for the last 36 months of data related to the Blue Line. CATS understands the request to now include all transit modes. Staff will continue to work to provide the Mayor and Council with the requested data.
	 Role of CMPD vs. PPS Item #4 of the resolution states that "nothing shall impact, reduce, or limit CMPD jurisdiction" and that PPS shall coordinate with CMPD. Yet, the agreement reads as heavily weighted toward PPS responsibilities without much detail on CMPD's ongoing or expanded role. What specific actions, presence, or enforcement responsibilities does CMPD retain or expand under this agreement to keep transit facilities safe? 	The mutual aid agreement is intended to focus on PPS/PSS and their ability to expand enforcement activities beyond CATS property – this does not mean that PSS will begin to independently conduct patrol/enforcement activities throughout the City of Charlotte. It does give PSS the ability to continue enforcement activities when those activities require PSS to be off property. For example, CATS does not own all of the property associated with the rail trail – however, the rail trail is adjacent to CATS owned properties, like the rail stations – this agreement allows PSS to have the legal ability to conduct enforcement activities along the entire rail trail – even if it is not technically CATS property. This agreement fundamentally expands PSS' ability to perform their job, even if that means they may need to go off of CATS property to do so. The agreement focus is on PSS not CMPD because CMPD already has enforcement authority throughout the City of Charlotte

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		working to deploy a bike patrol and a mobile patrol (using Utility Task Vehicles) over the next 2-4 weeks. CATS will continue to fund the 800 hours of additional police support into the future as the city continues to increase visible presence and technology systems to increase/enhance security efforts and to also address fare evasion.