

Public Safety Framework: Quality of Life Approach

JANUARY 6, 2025

Schedule

- ◀ **Today: Quality of Life Approach**
- ◀ **January 13: SAFE Charlotte Review & Update**
- ◀ **Week of January 13: CMPD Annual Crime Report**
- ◀ **February 10: Violence as Public Health Crisis**

Creating Safe Neighborhoods

- ◀ **More than the data and more than just law enforcement**
- ◀ **Leveraging lessons learned/best practices from Corridors of Opportunity approach**
- ◀ **A cross-departmental integrated approach takes all of us working together**
 - Charlotte-Mecklenburg Police Department
 - Charlotte Department of Transportation
 - Housing & Neighborhood Services
 - Charlotte-Area Transit System
 - Solid Waste Services
 - The Community and Our Neighbors

Neighborhood Engagement

- ◀ **Neighborhood engagement and relationship building fosters collaboration and enhances trust**
- ◀ **Working together to develop successful, sustainable solutions to complex challenges**
- ◀ **Strategic shifts to respond to city priorities and changing community needs**
 - Re-organized Neighborhood Engagement Services Team
 - Leverage existing resources for maximum impact
 - Outreach to broader stakeholder groups

Neighborhood Safety



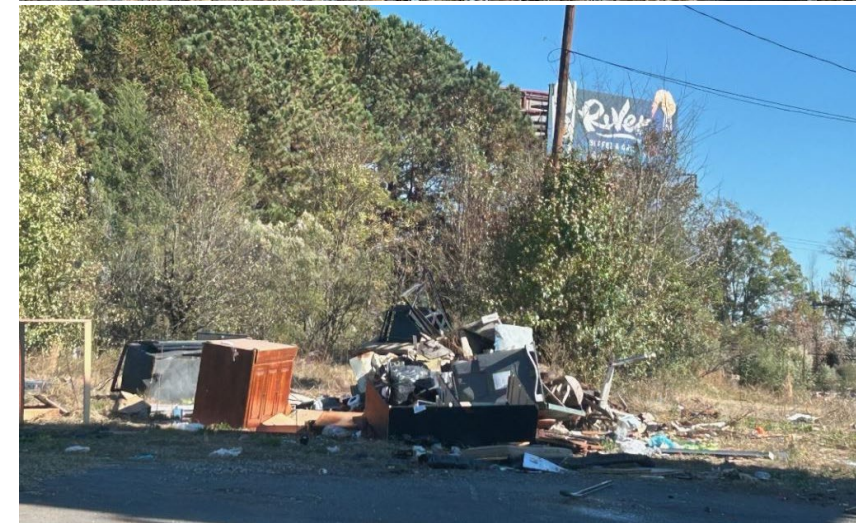
Q5. In what ways can we leverage existing community assets and develop a comprehensive toolkit to empower residents in enhancing safety measures and fostering positive community perceptions within our neighborhoods?

Q6. What innovative strategies or initiatives can we implement to foster a sense of belonging and trust among residents, ultimately promoting safer environments within our communities?

- ◀ **Neighborhood Board Retreats & Matching Grants**
- ◀ **Apartment Community Engagement**
- ◀ **CMPD Community Engagement**
 - National Night Out
 - Neighborhood Watch

Safe, Healthy, Clean and Green

- ◀ Address illegal dump sites
- ◀ Secure vacant and boarded up properties
- ◀ Junk vehicle removal and nuisance abatement activities



Safe, Healthy, Clean and Green

- ◀ 1,470+ graffiti locations abated
- ◀ 2,600+ signs removed in last sweep
- ◀ New sticker removal kits
- ◀ 5,000+ bags of litter removed
- ◀ 1,000+ plants in new green spaces



Resources for Unhoused Neighbors

- ◀ **Expanded Street outreach**
 - *CARES Team*
 - *Uptown Street Team*
- ◀ **Unsheltered Working Group**
- ◀ **Release of CLT+ Request for Unhoused Well Check**
 - *Over 150 unique requests submitted and serviced*
- ◀ **Continued investments in supportive housing**



Neighbors Building Neighborhoods



Catherine Simmons/
Lincoln Heights

*Neighborhood Meeting at
Community Garden Event*



Little Rock
Apartments

Park Enhancements



Plaza Eastway

National Night Out

NBN Example Strategies

◀ Catherine Simmons / Lincoln Heights

- Partnerships with neighborhood associations
- New affordable homeownership development
- Enhanced foot and bike patrols to build community rapport
- Enhanced enforcement on vacant properties
- Evaluate opportunities for redevelopment, including Acquisition, Rehab, Resell
- Partner with Mecklenburg County to enhance the safety and appearance of Lincoln Heights Park
- Coordinate with CARES Team and community partners to support crisis response

◀ Little Rock Apartments

- Partnership with INLIVIAN and CMPD to enhance safety and connect residents to community resources, with a focus on youth
- Secured a grant from Lowe's to revitalize the park at Little Rock Apartments, working with residents, MYEP ambassadors, an Alternatives to Violence staff to create a more inviting community space.
- Organized a youth Halloween event in partnership with local radio station 102.5 The Block, providing a safe and engaging environment for young people to celebrate the holiday.
- West Boulevard Alternatives to Violence Team staff are now on-site at Little Rock.

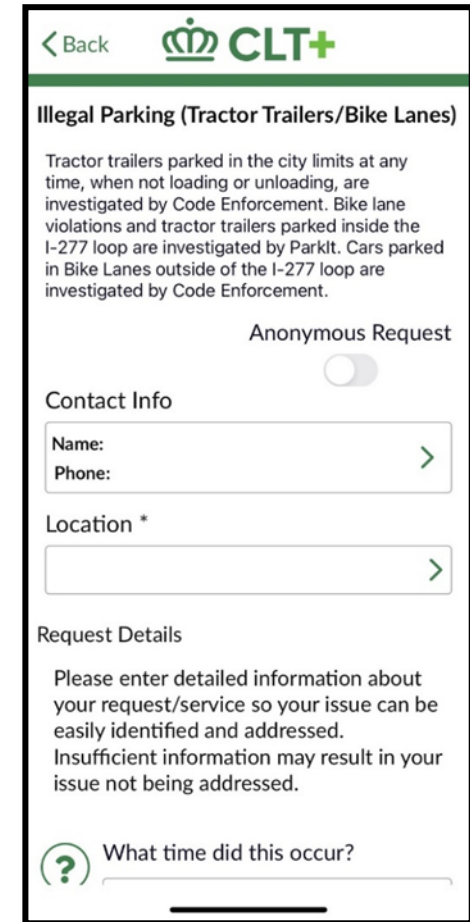
Efforts in Education, Engagement and Enforcement



Warning Citations Issued



Illegal Parking in Bike Lanes and on Sidewalks

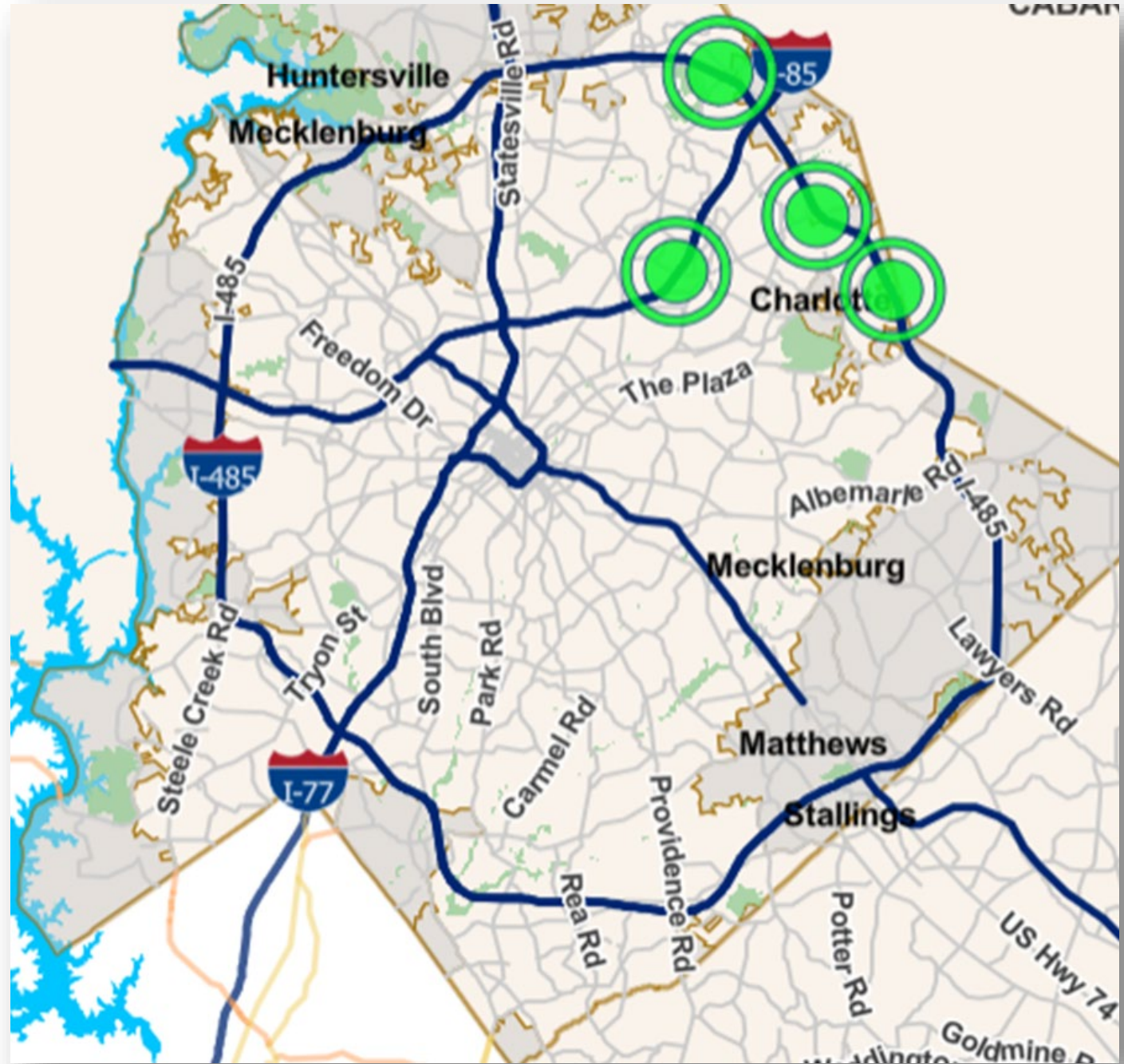


Reporting in CLT+ App

Illegal Commercial Truck Parking

In partnership with NCDOT, “NO PARKING” signs have recently been added to four hot spot locations:

- ◀ Mallard Creek Rd./I-485
- ◀ Rocky River Rd./I-485
- ◀ I-485/Hwy 49 (exit 33)
- ◀ Harris Blvd./I-85

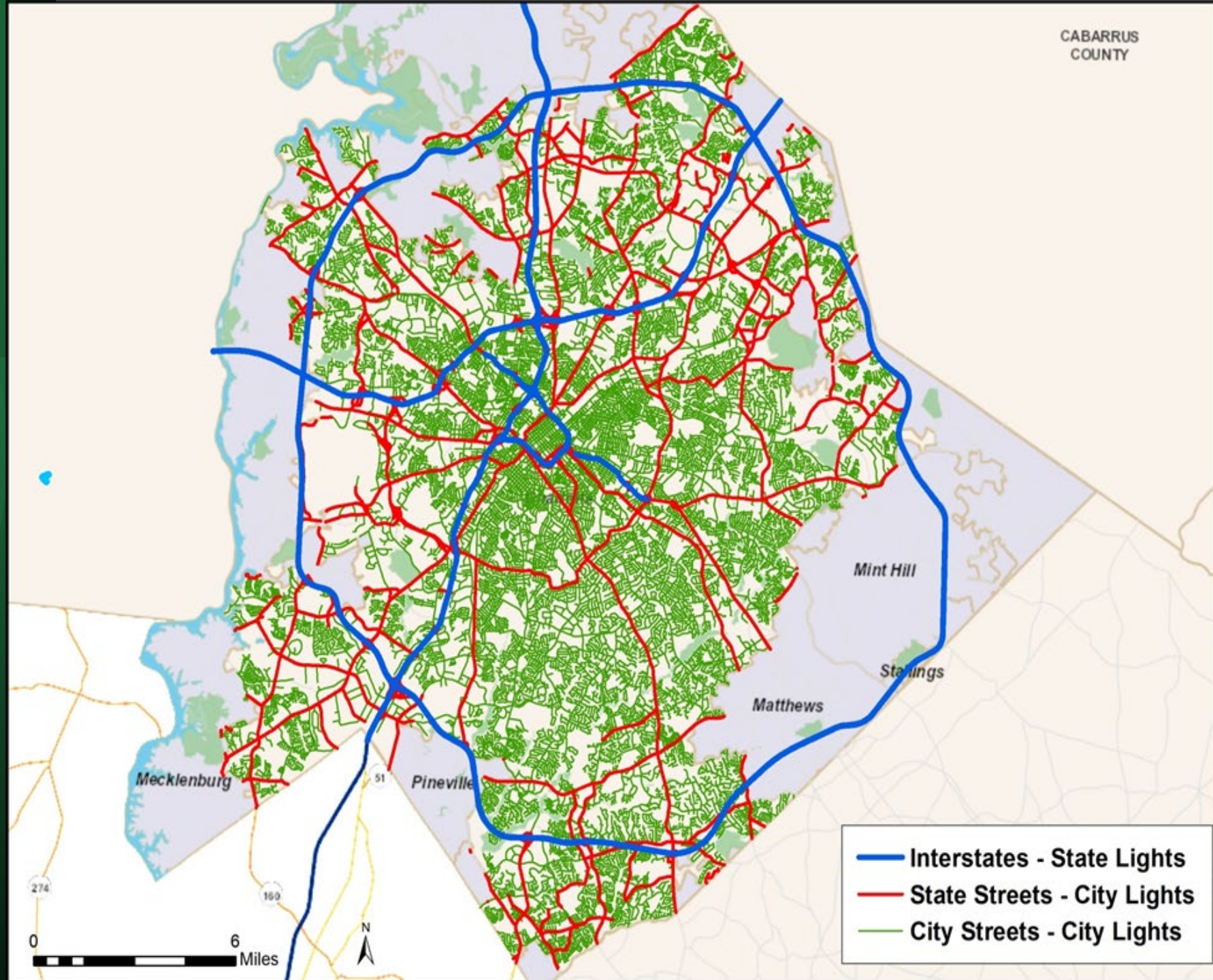


Street Lighting in Charlotte

- Enhances visibility for drivers, pedestrians, and bicyclists to see surroundings and avoid hazards.
- Prevents crashes by illuminating conflict areas.
- Provides sense of security for walking or biking at night.
- Improves emergency response times to locate an incident more quickly in a well-lit area.



Who Lights our Streets?



Street Lighting in Charlotte

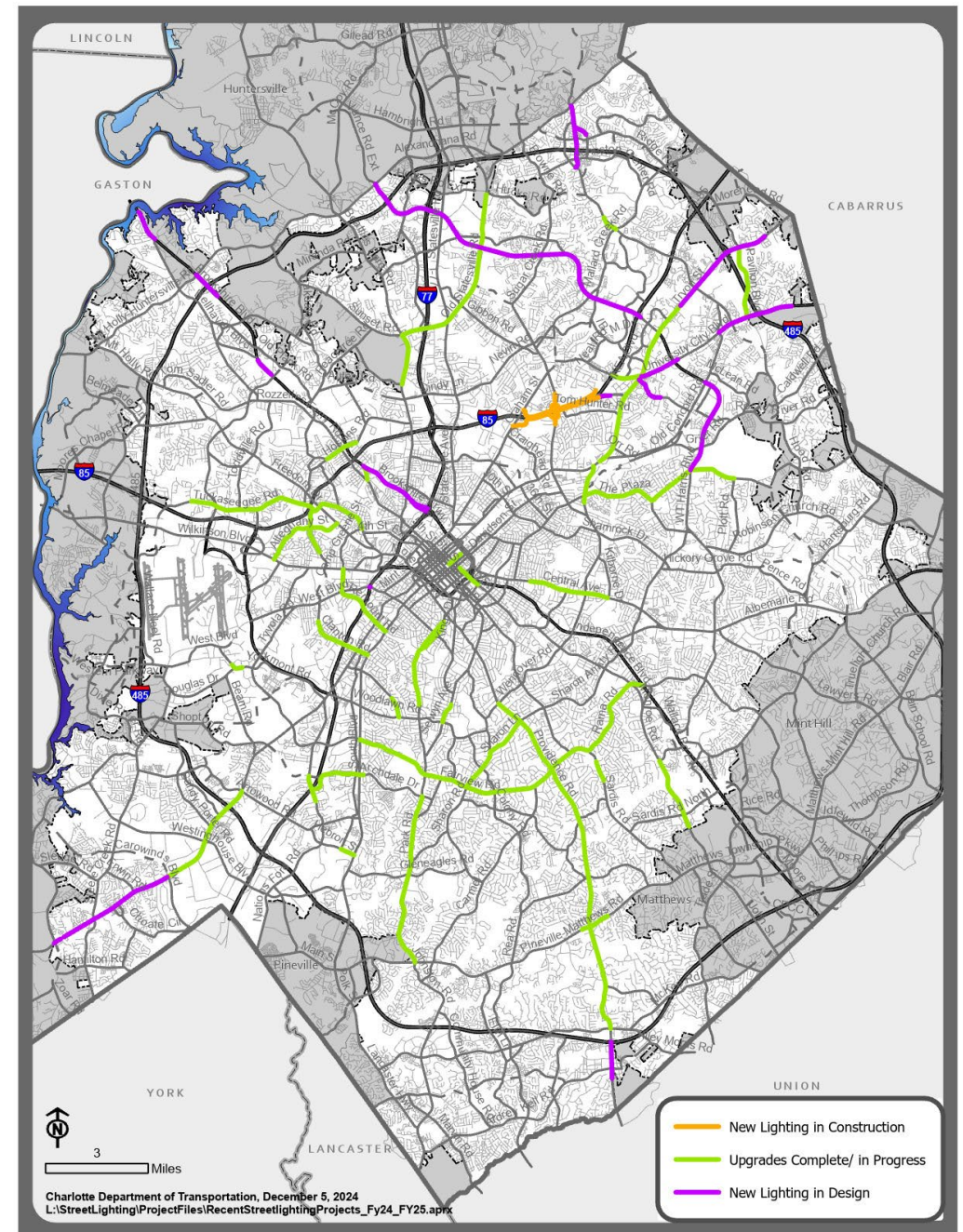
■ Types of Lighting Project

- LED upgrades
- Arterial streets identified by city
- Resident requested

■ Key partners

- Duke Energy
- CMPD
- NCDOT

■ New projects



Upgrading Existing Street Lights

High
Pressure
Sodium
(HPS)



LED



Reporting Street Light Outages

- **Residents can report directly to Duke Energy**
 - Call - 800.POWERON (800.769.3766)
 - Text – text OUT to 57801
 - Online - [duke-energy.com](https://www.duke-energy.com)
- **Other Options**
 - Call 311
 - CLT+ Mobile App
 - Call CDOT at 704.336.4119
 - Email:
CharlotteDOT@charlottenc.gov

Upcoming Schedule

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