

Charlotte-Mecklenburg Community Relations Committee



HOUSING, SAFETY AND COMMUNITY
COMMITTEE MEETING



Community Relations Committee

The CRC serves as an integral part of the human relations support system for the City of Charlotte and Mecklenburg County.

It is a statutory agency of the City and County, authorized by Chapter 12 of the Code of the City of Charlotte and a Memorandum of Understanding between the City and County dated July 7, 1969.

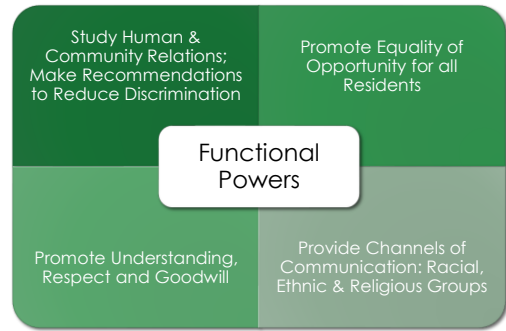
City and County elected officials appoint professionals and volunteers to the 45-member committee who serve as civil rights and human relations advocates; and provide counsel to Community Relations staff.



VISION: Be recognized as a global model in building community harmony by advocating for diversity, equity and access for all.

MISSION: CRC empowers, collaborates, engages and promotes opportunities to create positive outcomes.

Administrative & Functional Powers



3

CRC Alignment with Council Priorities



Great Neighborhoods

Housing and Economic Crisis: Focuses on providing resources to those in need through collaboration with local organizations; staff's enforcement of the Fair Housing Ordinance and Source of Income Protections. Through its work, CRC promotes diverse and equitable communities.

Race and Cultural Relations: Focuses on educating and celebrating racial and cultural differences and bringing conversations to the table that bring exposure to prejudices and discrimination.



Safe Communities

Community Equity: Focuses on the City's most vulnerable residents as well as focusing on acute community concerns and initiatives. This includes staff's work around work on Police-Community Relations, Police Review Board, addressing violence through conflict resolution programs, and community dialogues on relevant issues.

Special Events: Focuses on events that support community conversation, public safety recognition, engagement, and celebrations.



Well-Managed Government

CRC Pride: Focuses on ways to end stigma and increase acceptance, understanding, equality, and equity of the LGBTQIA+ community.

Arts & Environment: Focuses on partnering with local organizations to support the arts and health of our environment through targeted programming.

Public Relations: Internal focus on member onboarding, coordinating speakers for monthly CRC meetings, planning the annual CRC retreat, coordinate the CRC newsletter and special communications.

4

CRC Accomplishments - New

Special Events

Charlotte-Mecklenburg Police-Community Relations Awards. \$51,000 raised

Annual Dr. Martin Luther King Jr. Holiday Celebration. \$45K raised

Community Relations Open House in September 2022



Race & Cultural Relations

Economic Development Department on the Albemarle Road Corridor Project and its effect on the international businesses and residences in the area

Welcoming Interactive Charlotte Conference to learn methods to better work with persons of multi cultures

Outreach at international festivals & cultural events



CRC Pride

Hosted a table at the 2023 Charlotte Pride Job Fair on February 16 at Central Piedmont Community College's Central Campus.

Planned annual participation in the Charlotte Pride Festival; quarterly participation in a major LGBTQIA+ event



Public Relations

Developed and distributed the CRC Newsletter to keep community members informed about committee work, events, and other relevant topics.



Community Relations Department

Americans with Disabilities Act Program

- ADA guarantees equal opportunity for individuals with disabilities
- Conducts ADA education sessions, engaging partners in this work
- Manages the ADA Transition Plan



Community Affairs

- Works to strengthen police-community relations
- Leads youth programs focused on conflict resolution
- Engages the community through conversations, meetings and outreach events



Dispute Settlement Program

- Offers mediation and conciliation services
- Trains volunteer mediators
- Develops partnerships with the court system, community groups, non-profit agencies and other City, County and State entities



Fair Housing

- Enforces local Fair Housing and Non-Discrimination Ordinances, and Source of Income Protections Policy
- Receives, initiates, investigates, conciliates and conduct public hearings on housing discrimination complaints
- Provides education and outreach



Internal Partnerships

CMPD

- Internal Affairs
- Community Dialogues
- Police-Community Relations
- Mediations
- CRB

Aviation

- DEI Training

Charlotte Water

- DEI Training

Human Resources

- Equity & Inclusion
- Employee Conflict Resolution Training

City Manager's Office

- Community Conversations
- Community Uprisings

City Attorney's Office

- DEI Training
- Fair Housing, NDO & SOIP



City Council Members

- Referral of Citizens' Complaints
- Community Dialogues
- Town Halls

Housing and Neighborhood Services

- Referrals
- Group Facilitation
- Community Engagement & Dialogues
- Host an intern annually (MYEP)

Code Enforcement

- Referrals and Mediation

Cross-departmental Partnerships

- Youth programs (conflict resolution)
- Awards: All-America City
- Open House Events
- Community awareness of programs: 311, Charlotte Communications & Marketing

7

Connecting the Work to Build a Better Community

- CRC Subcommittees are aligned with Council priorities and focused on community issues
- Staff leverages internal partnerships to enhance programs; collaborates with CRC members on key initiatives
- Staff and CRC engages the community to better understand ways to address the needs of our residents



8

