



# **Passenger Vehicles For Hire**

**CITY ATTORNEY'S OFFICE** 

**OCTOBER 27, 2025** 

# **Overview for Proposed Changes**

#### **Rationale**

- Last update occurred in 2017
- ➤ Adjust to industry changes and rideshare availability

#### **Legal Considerations**

- N.C.G.S. §160A-304 (Regulation of Taxi)
- N.C.G.S. §§20-280.1 20-280.14 (Transportation Network Company—"TNC")

#### **Impact**

- Operational clarity and transparency
- ➤ More efficient application review processes
- ➤ Improve experience for citizens and drivers/companies

CITY of CHARLOTTE

### **Current State of PVH In Charlotte**

- Express authority to regulate taxi cabs per N.C.G.S. §160A-304 and §20-37
- PVH Board

> Revenue:

>2023: \$268,257.00 >2024: \$264,458.00

City cannot impose fees on TNCs

PASSENGER VEHICLE FOR HIRE 2025-2026 USER FEES (Effective 7/1/2025)

The following regulatory fees are approved by City Council for the administration of the Passenger Vehicles for Hire Ordinance.

Company Operating Certificate Fees:				
Company Permit (New/Renewal)	\$465			
Late Renewal Charge (Per Day)	\$100			
Driver/Chauffeur Fees:				
Driver Permit	\$15			
Driver Application (New)	\$75			
Driver Permit Renewal (\$15 Permit fee included)	\$90			
Driver Reinstatement (\$15 Permit fee Included)	\$165			
Transfer/Add/Replace/Duplicate Permit	\$165			
Vehicle Fees:				
New / Renewal Vehicle Permit	\$15			
Replace Vehicle Permit/Decals	\$115			
Transfer Vehicle Permit	\$305			

© CITY of CHARLOTTE

3

# **Proposed Changes**

Regulation	Proposed Change
1. Application Section 22-101	Include language that recognizes taxicab drivers'/companies' right to contract with TNCs
2. Definitions: "operator" 22-101(z)	Define "operator" to remove the requirement that a non-driving vehicle owner must receive a PVH permit.  Define "Transportation Network Company", "TNC driver", and "TNC service". Definitions will mirror Chapter 20 of the General Statutes.
3. Training Requirements 22-125(b)(3)	Remove requirements under this section

CITY of CHARLOTTE

# Proposed Changes, continued

Re	gulation	Proposed Change
4.	Application Requirements (Drug Screening) 22-125(b)(4)	Drivers must submit to a 5-panel screening
5.	Application Requirements (Criminal History) 22-125(h)	No application shall be accepted if there are disqualifying pending charge(s) under Section 22-200
6.	Rates for Agency Vehicles 22-153(b)	Charges for an agency vehicle may not be less than that of a metered vehicle

CITY of CHARLOTTE

E

# Proposed Changes, continued

R	egulation	Proposed Change
7.	Metered Vehicles at the Airport 22-166	Metered vehicles only use metered rates for trips originating at airport
8.	Vehicle Age Limit 22-175(a)	15 years
9.	Roof Lighting 22-176(b)(2)	May affix permanent illuminated signage on the roof or in the windshield

CITY of CHARLOTTE

# Proposed Change to the PVH Appeals Process



© CITY of CHARLOTTE

**PVH Appeals Procedure, continued** 

- > PVH ordinance language can be revised to mimic language found in the appeals procedure for Sexually Oriented Businesses (Ordinance 6-476).
- > Review by the Superior Court will be based on the record. In other words, not a full evidentiary hearing.
- Exhaustion of administrative remedies is required before seeking judicial review.

CITY of CHARLOTTE

# **Internal Procedural Changes**

> Taxi Stands:

will be published on the PVH website

Permit Transfer Fees:

will not exceed the cost of a new permit/renewed permit

> Application Processing:

PVH will endeavor to approve or deny permit within seven (7) business days of receipt of all required documents and criminal history.

CITY of CHARLOTTE

.

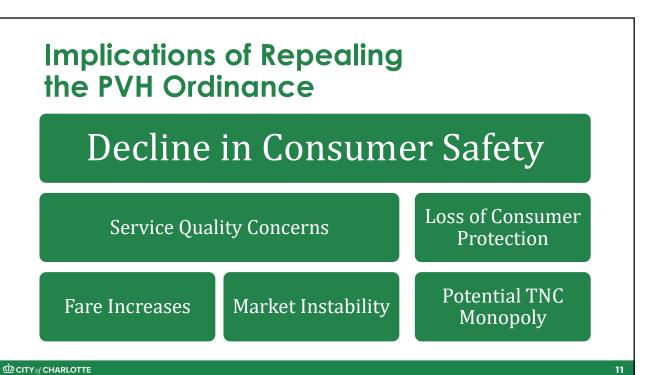
## **Airport Flat Rates**

➤To/from uptown: \$32.00

Researching and developing proposed additional destination points

CITY of CHARLOTTE

10



## **PVH Ordinance Benefits**

CITY of CHARLOTTE

rice gouging.
ts regarding
lrivers and
by air access.
ı

# **Next Steps**

- Follow-up with Council on any questions not addressed this evening.
- ➤ If Council is ready, bring forward PVH Ordinance refinements for vote at next Business Meeting.

© CITY of CHARLOTTE