



**Budget, Governance, and Intergovernmental Relations Council  
Committee Meeting Summary**

**Monday, April 1, 2024**

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**COMMITTEE AGENDA TOPICS**

- Agenda Overview
- I. Performance Management Framework
  - II. Water and Stormwater Budget Outlook

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**COMMITTEE INFORMATION**

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**Committee Members Present:** Dimple Ajmera (Chair), Tiawana Brown, Lawana Mayfield and James Mitchell were present, Tariq Bokhari (Vice Chair) was absent.

**Staff Resource:** Julia martin, City Manager’s Office  
Andrew Bowen, Innovation and technology  
Angela Charles, Charlotte Water  
Mike Davis, Charlotte Water

**Meeting Duration:** 2:00 p.m. – 3:30 p.m.

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**ATTACHMENTS**

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- I. Agenda
- II. Performance Management Framework
- III. FY 2025 Budget Presentation- Charlotte Water

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**DISCUSSION HIGHLIGHTS**

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**Performance Management Frameworks**

Ms. Julia Martin from City Manager’s Office and Mr. Andrew Bowen from Innovation and Technology Department provided an overview of proposed performance measures to gauge the city’s progress toward achievement of Council’s strategic priorities, goals and objectives.

The goals chosen to highlight for the Well-Managed Government Strategic Priority include:

- Comprehensive Plan Goal 10: Fiscally Responsible
- Equity in Government Framework
- Strategic Energy Action Plan
- Budget Principles

Measures proposed to gauge city's progress include:

- Amount and share of CIP dollars spent in areas mapped as activity centers
- Number of stakeholders engaged across multiple methods (survey, outreach, street teams, community meetings, capital projects:  
Percentage of fleet that is powered by alternative fuels
- Percentage of city energy consumption that is offset by solar
- Total cost of city services comparison to peer cities

Chair Ajmera asked staff to work with the Transportation and Planning staff to revise the first measure to capture CIP (Capital Investments Plan) investment in high growth areas, not just activity centers.

Ms. Mayfield suggested to try and leverage CLT+ app to potentially collect data from the public and report out the dashboard measures.

Mr. Mitchell emphasized that equity should go beyond just engagement and should also include how much of the Committee proposed objectives resulted in final adaptation and implementation. He would also like to have something measuring the "Intergovernmental" aspect of the Well-Managed Government reported out to the community.

Committee is looking forward to staff building out a public-facing report to clearly communicate its focuses and progress to the community, and using this report as an important tool to connect with constituents on information that matters to them.

### **Water and Stormwater Budget Outlook**

Ms. Angela Charles and Mr. Mike Davis from Charlotte Water provided an overview of Stormwater and Water budget and operational priorities for the coming fiscal year.

**For Stormwater** the focus continues to be on mitigating Flood Risks through projects designed to increase capacity as well as preventive maintenance. All projects from the planned "surge" back in FY 2020 are anticipate to be underway by the end of FY 2024. Moving forward, the UOD contains many provisions that help protect property owners from runoff from new development.

Charlotte Water conducts financial modeling 10 years into the future to ensure viability in sustaining services and the fee structure. There is currently a projected increase in stormwater fee of 3.7%, which would equate to roughly a \$0.53 monthly increase, for most single-family customers.

Committee requested additional information the residential versus commercial stormwater rates and what our legal and legislative framework is for options to change methodology.

**For Water**, the projected budget includes \$2.2 billion in the CIP over the course of the upcoming 5 years. Consistent with other water utilities, Charlotte Water is under regulatory pressure for items such as lead and forever chemicals. Additionally, the cost of borrowing and inflationary pressures on capital projects has pushed the anticipated rate over the previous model. For a typical homeowner, rates are likely to increase of between \$4.37 to \$4.55 per month.

Charlotte Water continues to compare very favorable in affordability compared to large NC cities and peer cities across the nation. The cumulative rate increase over a three-year period is also favorable compares to other cities.

Meeting adjourned at 3:30 p.m.